



CALIFORNIA
HEALTHCARE
FOUNDATION

SNAPSHOT

Living with Chronic Illness: Californians' Perspectives on Cost and Coordination of Care

2008

Introduction

About 40 percent of adult Californians live with at least one chronic medical condition. Chronic conditions present a host of challenges to individuals in their daily lives, such as coping with drug interactions and side effects, making difficult lifestyle changes, seeing the doctor (usually more than one) more often, and facing frequent urgent medical care issues. But when coupled with the reality of navigating an increasingly complex and costly health care system, these challenges become even more daunting.

This snapshot takes a close look at chronic illness through the perspectives and experiences of those living with one or more chronic conditions. The survey provides data on health status; provider services and ease of access to health care; satisfaction with services, physician collaboration, and health benefits; types of insurance coverage; overall out-of-pocket costs; prescription drug use and costs; the relationship between cost and neglect of care; and additional concerns about the affordability of health care.

AMONG THE FINDINGS:

- Respondents who reported having a primary care provider felt more in control of their health, were happier with their health care benefits, and were less likely to neglect their health.
- In the past year, many respondents failed to get the health care they needed (e.g., medical tests, prescriptions, or care for a specific problem). And those who neglected care due to cost were more likely to end up in the emergency room.
- Although over half of all respondents reported that they have not received basic care management services or preventive care follow-up reminders, respondents with Kaiser as their provider were much more likely to report receiving care management services and faster access to care.
- Nearly 30 percent of all respondents who see multiple doctors reported receiving conflicting advice.
- 46 percent of respondents who rated their doctors' collaboration as fair or poor ended up in the emergency room within the past two years.

This survey shows that individuals with chronic conditions who receive care through formal managed care systems may benefit from better care management services and overall coordination of care. And better care for these individuals may save precious health care dollars in the long run.

Chronic Care Survey

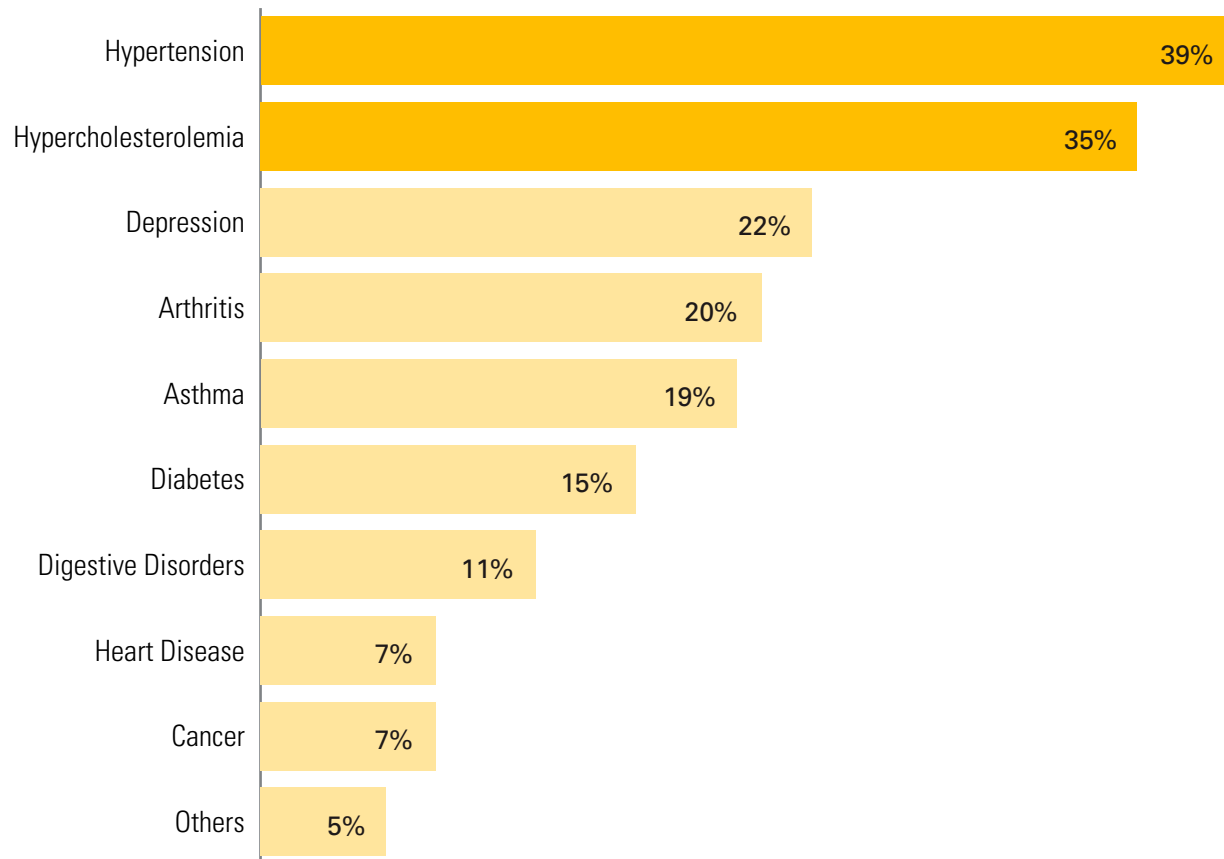
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Diagnosed Chronic Conditions, 2007

Has any doctor ever diagnosed you with or treated you for any of the following health conditions?

PERCENTAGE OF RESPONDENTS WITH...



Notes: About 55 percent of respondents reported being diagnosed with more than one chronic condition. Conditions included in survey: arthritis, asthma, cancer, COPD (chronic obstructive pulmonary disease), depression, diabetes, digestive or gastrointestinal disorders, heart disease, HIV/AIDS, hypercholesterolemia, hypertension (high blood pressure), kidney disease, and liver disease. "Others" includes kidney and liver disease, COPD, and HIV/AIDS.

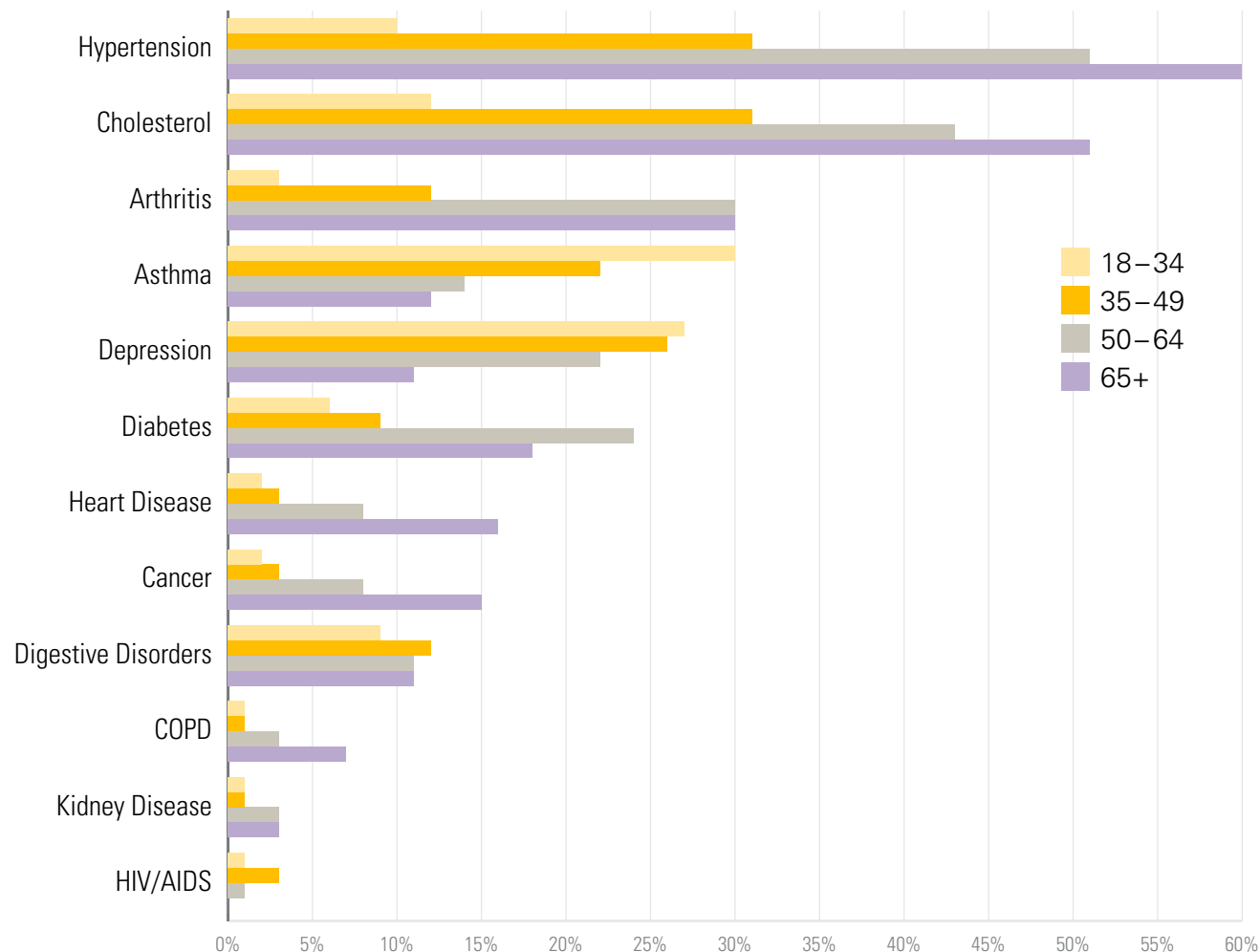
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Health Status

High blood pressure and high cholesterol, two primary risk factors for heart disease, topped the list of chronic conditions most frequently reported by respondents.

Diagnosed Chronic Conditions, by Age Group, 2007

PERCENTAGE OF RESPONDENTS WITH...



Notes: About 55 percent of respondents reported being diagnosed with more than one chronic condition. "Digestive Disorders" includes liver disease.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

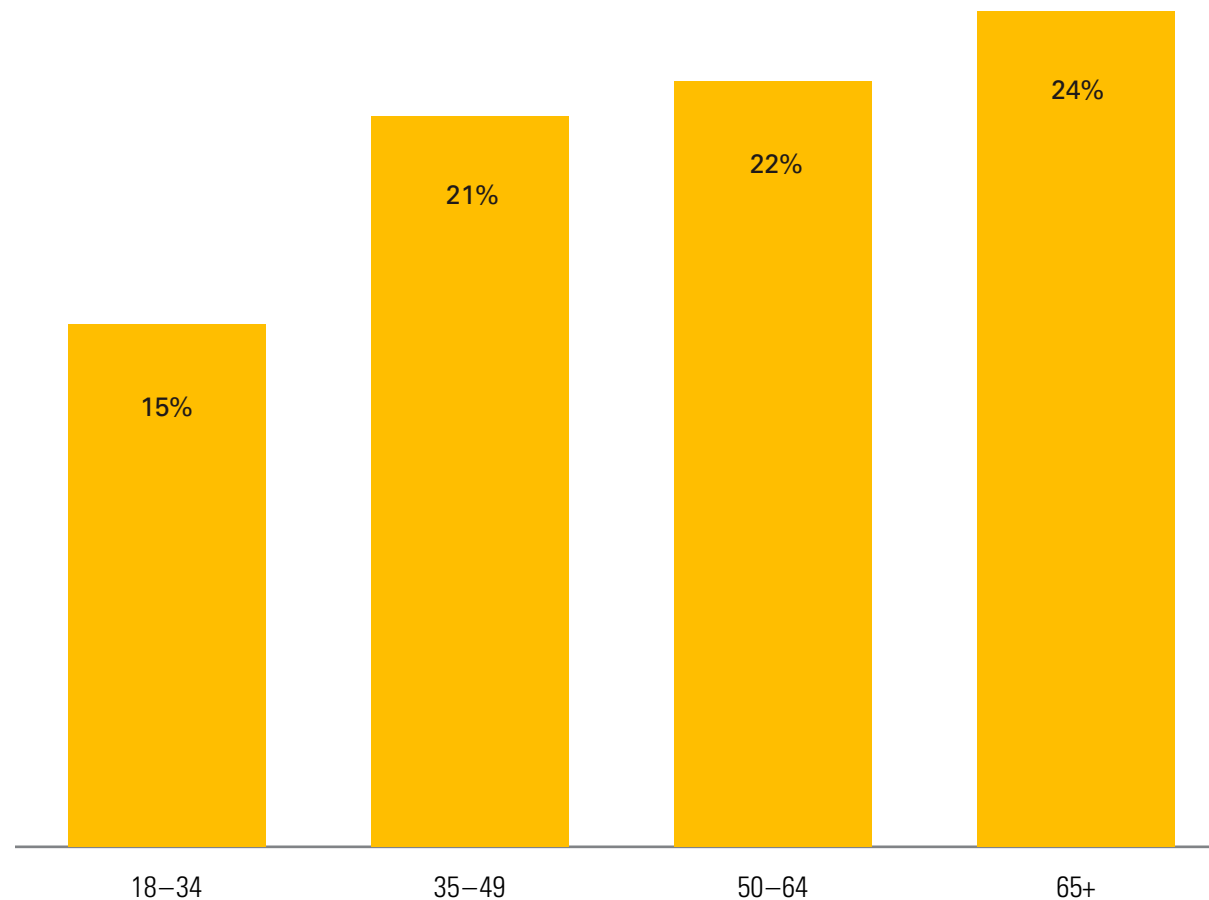
Chronic Care Survey Health Status

Rates for arthritis, high cholesterol, and high blood pressure increased with age, starting at age 35. Conversely, rates for depression and asthma were higher in the youngest age group and decreased with age.

Hospitalization, by Age Group, 2007

Were you hospitalized in the past 2 years — other than for a normal, uncomplicated delivery of a baby?

PERCENTAGE OF RESPONDENTS REPLYING “YES”



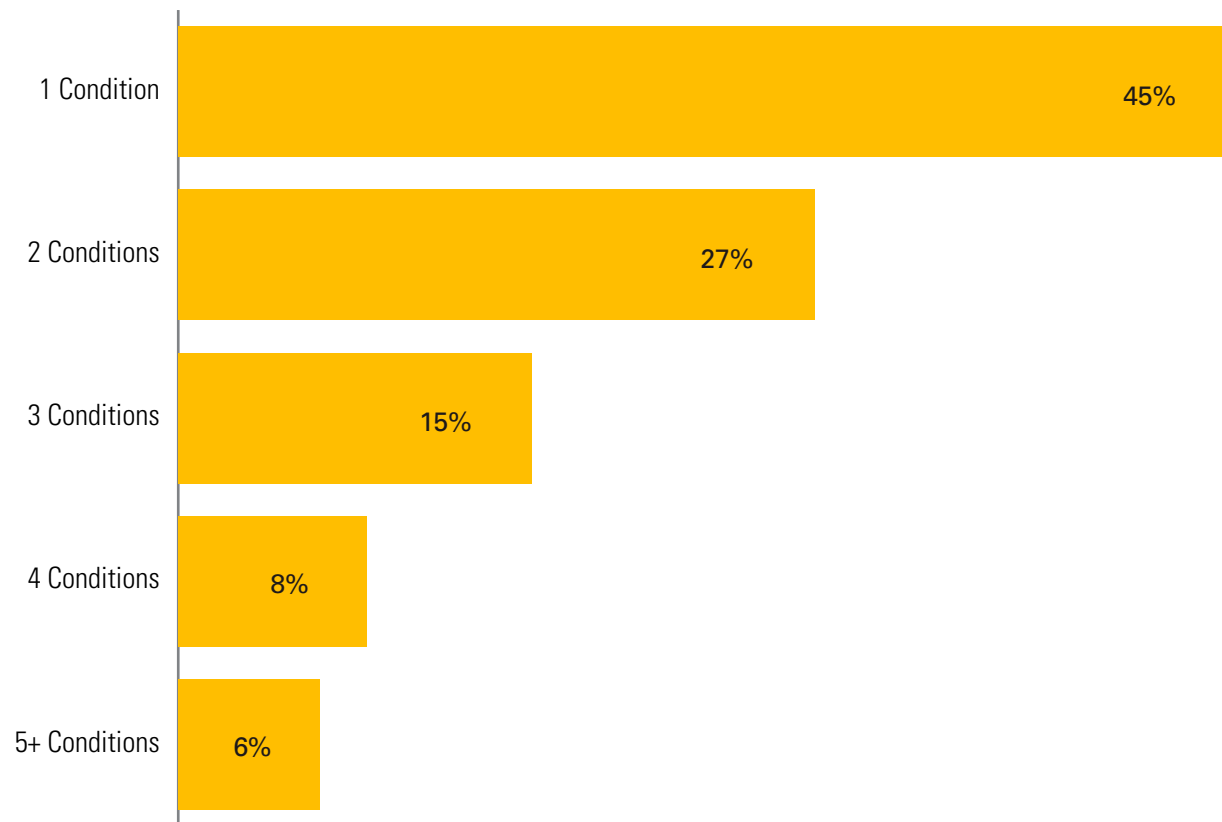
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

One in five respondents between the ages of 35 and 64 reported that they were hospitalized within the past two years. For those aged 65 and older, the ratio was one in four.

Multiple Chronic Conditions, by Number of Conditions, 2007

*Has any doctor ever diagnosed you with or treated you for any of the following health conditions?**

PERCENTAGE OF RESPONDENTS WITH...



*Conditions included in survey: arthritis, asthma, cancer, COPD (chronic obstructive pulmonary disease), depression, diabetes, digestive or gastrointestinal disorders, heart disease, HIV/AIDS, hypercholesterolemia, hypertension (high blood pressure), kidney disease, and liver disease.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

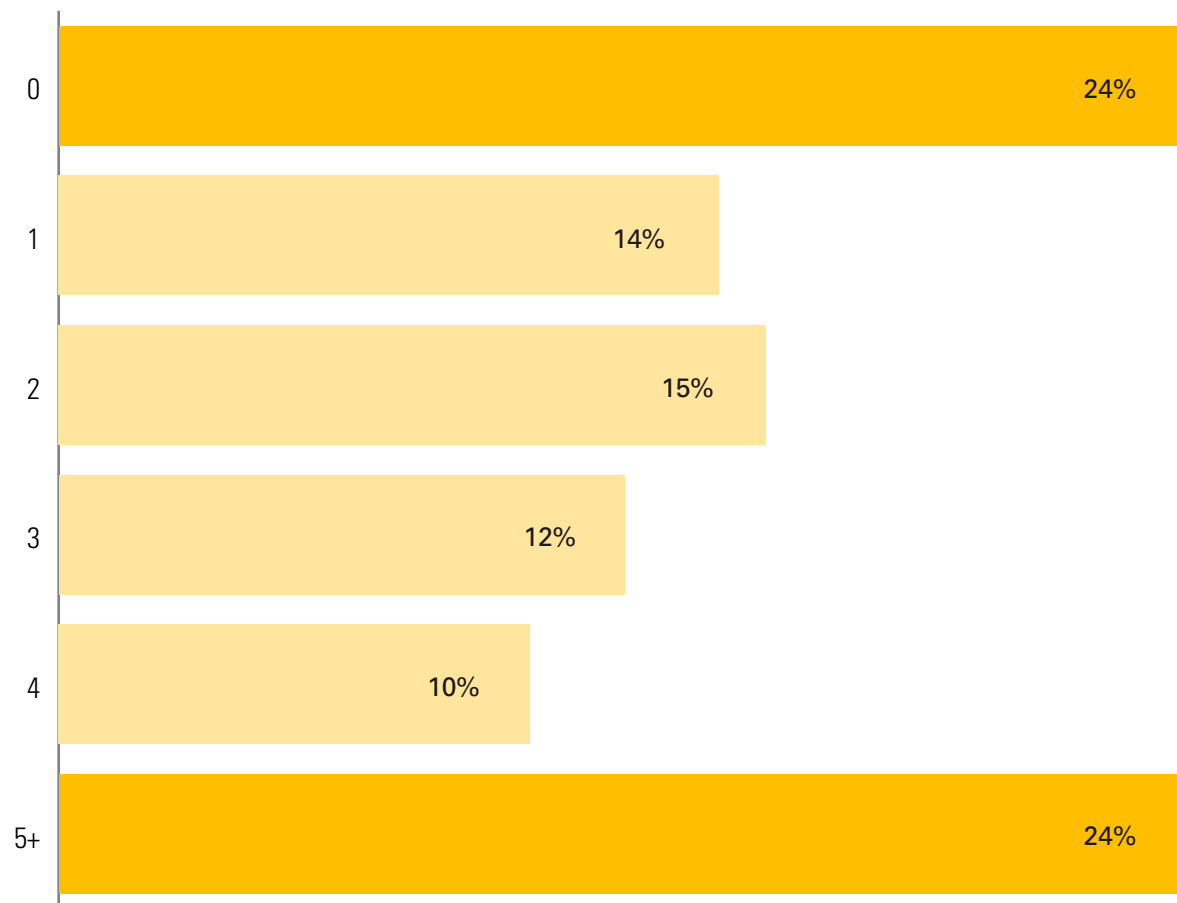
Chronic Care Survey Health Status

Nearly half of all respondents reported being diagnosed with one chronic condition, over a quarter reported two, and almost a third reported being diagnosed with three or more.

Rx Drug Use, by Number of Medications, 2007

How many separate medicines prescribed by a doctor do you usually take?

PERCENTAGE OF RESPONDENTS TAKING...



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

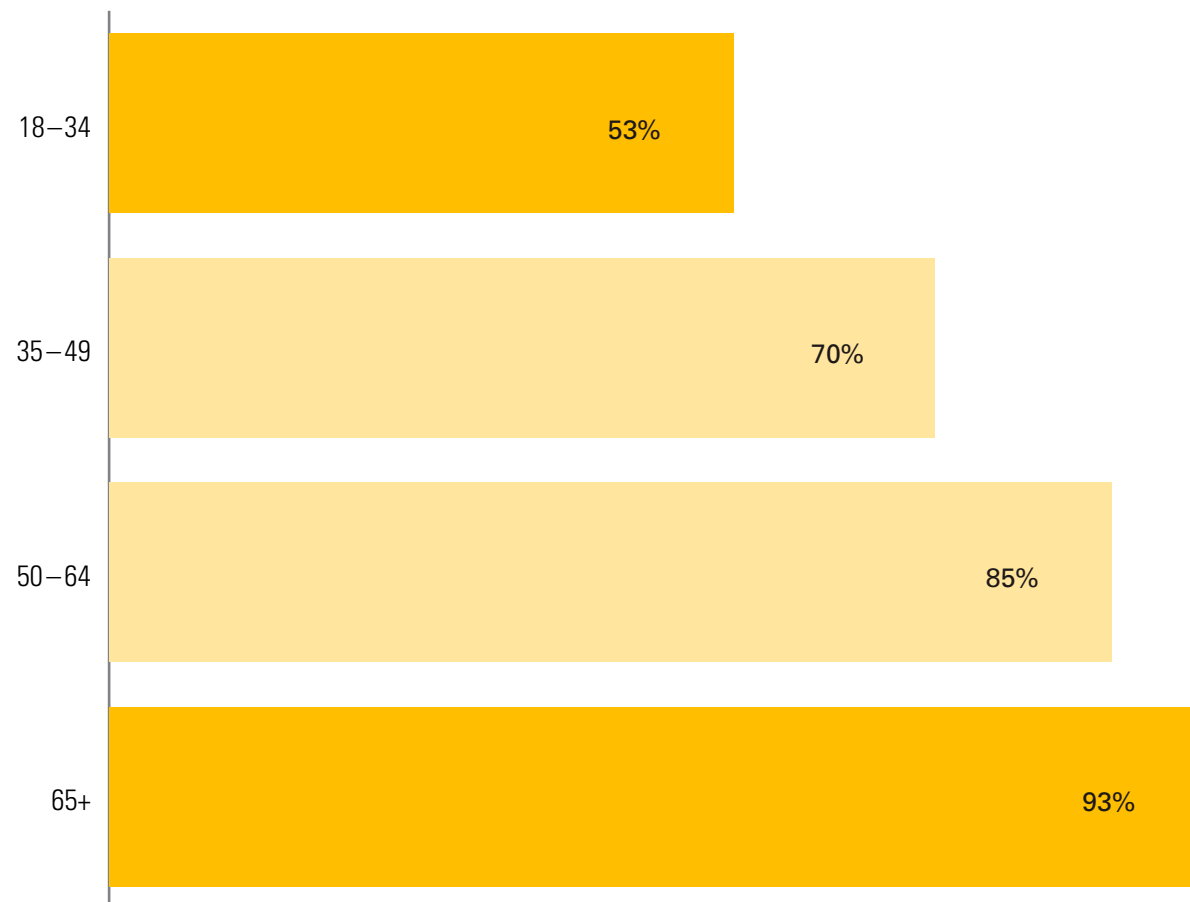
Chronic Care Survey Health Status

Nearly a quarter of respondents were not taking any prescription drugs. However, an equal number were taking 5 or more.

Rx Drug Use, by Age Group, 2007

How many separate medicines prescribed by a doctor do you usually take?

PERCENTAGE OF RESPONDENTS TAKING AT LEAST ONE RX



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

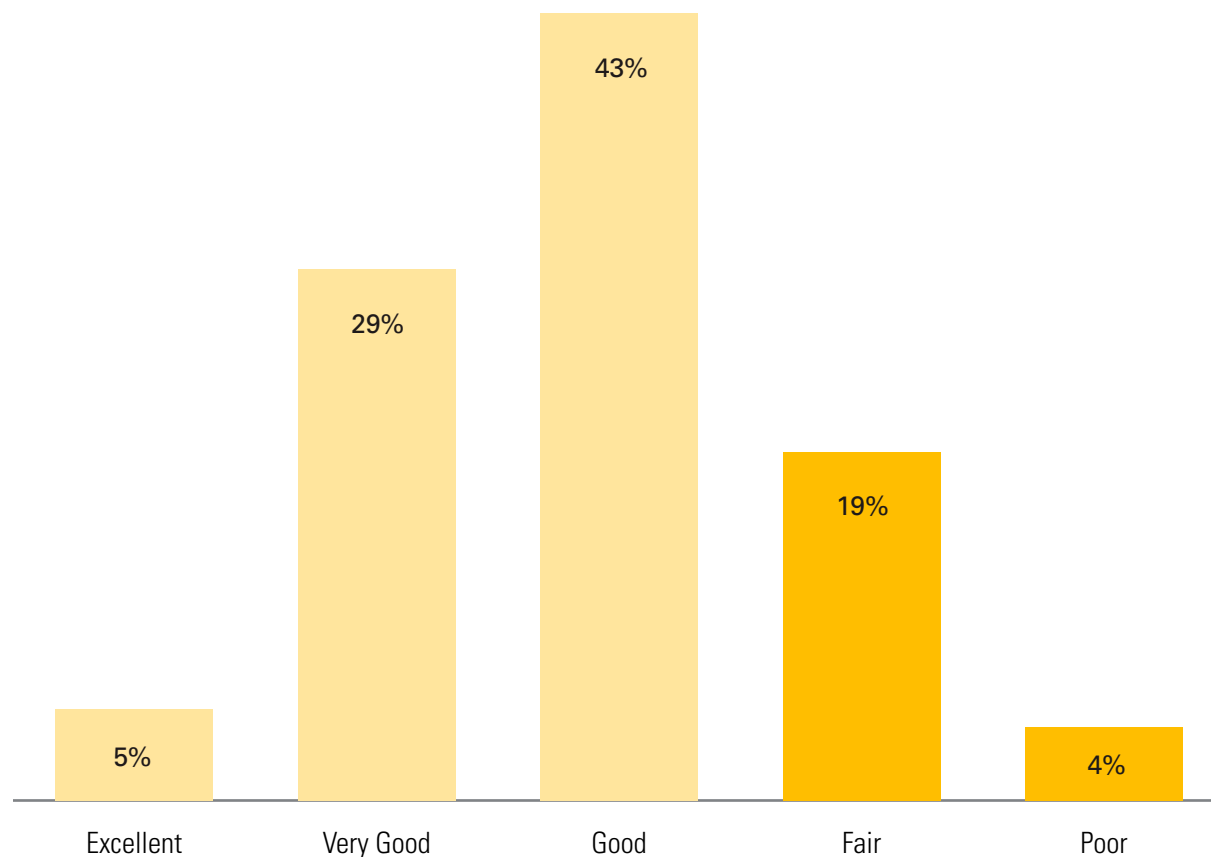
Chronic Care Survey Health Status

Slightly over half of respondents in the youngest age group use prescription drugs, while nearly all respondents age 65 and older do so.

Perceived Health Status, by Rating, 2007

In general, how would you describe your own health?

PERCENTAGE OF RESPONDENTS



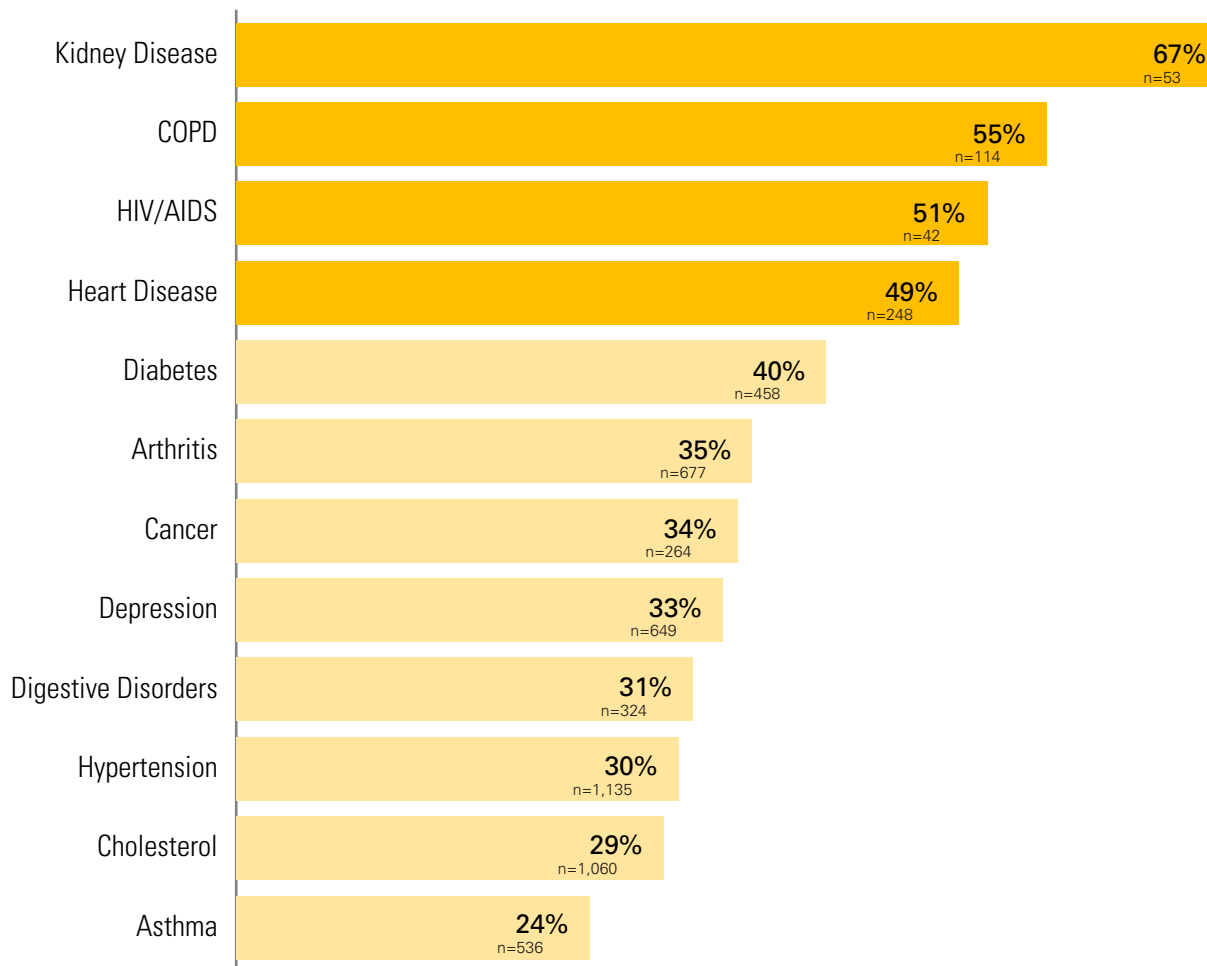
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Health Status

Nearly a quarter of respondents with chronic conditions reported being in fair to poor health.

Perceived Health Status of Fair or Poor, by Chronic Condition, 2007

PERCENTAGE OF RESPONDENTS



Notes: Numbers reflect respondents diagnosed with multiple chronic conditions. "Digestive Disorders" includes liver disease.

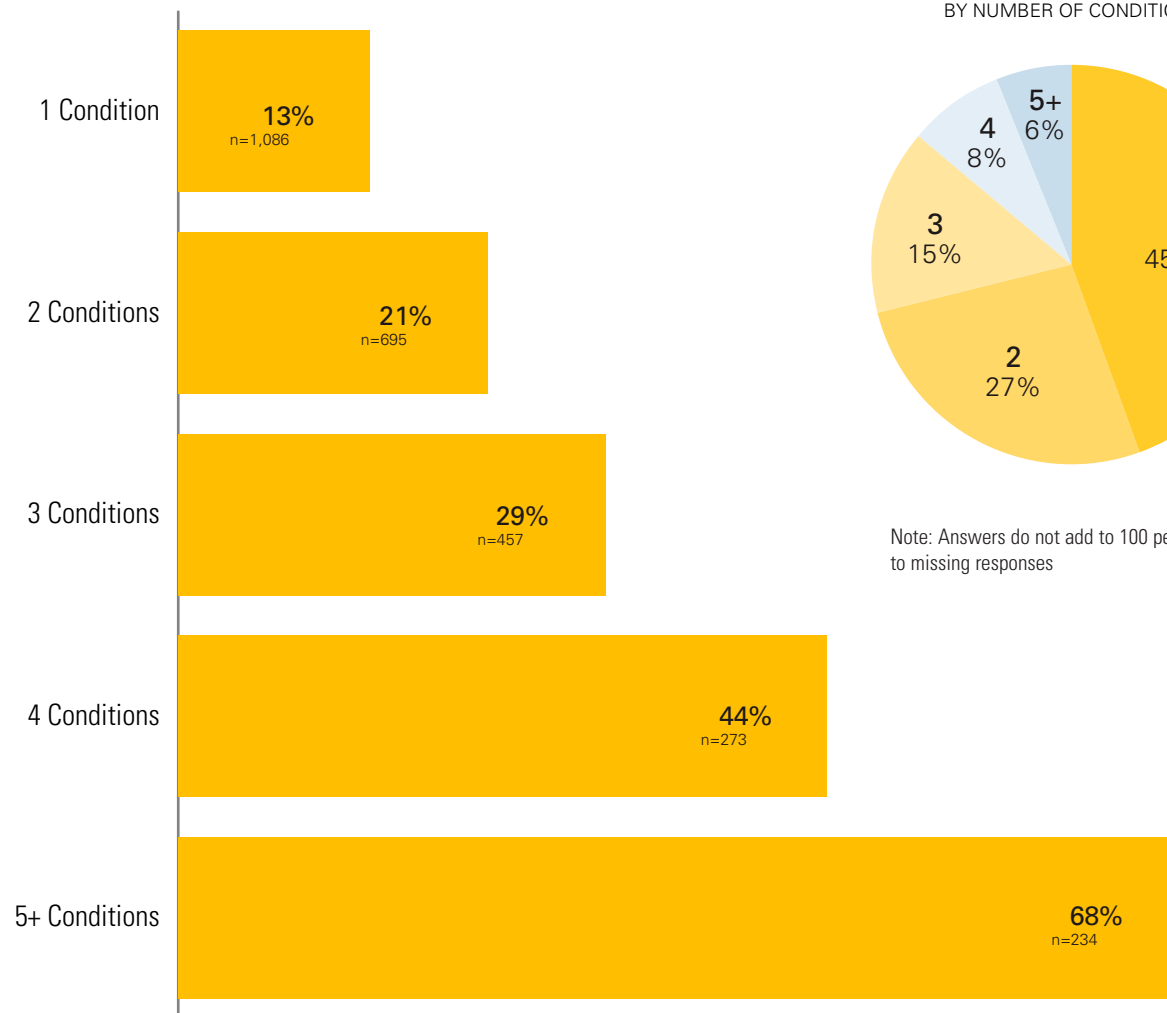
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Health Status

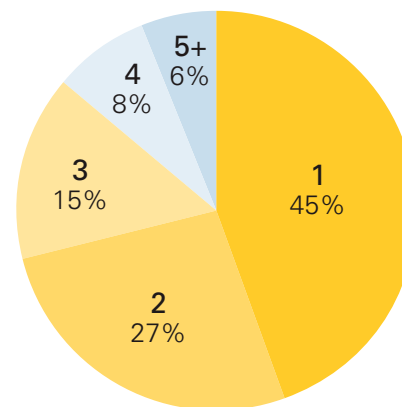
Respondents with kidney disease were most likely to report being in fair or poor health, followed by those with COPD, HIV/AIDS, and heart disease.

Perceived Health Status of Fair or Poor, by Number of Chronic Conditions, 2007

PERCENTAGE OF RESPONDENTS



PERCENTAGE OF TOTAL
BY NUMBER OF CONDITIONS



Note: Answers do not add to 100 percent due to missing responses

Chronic Care Survey Health Status

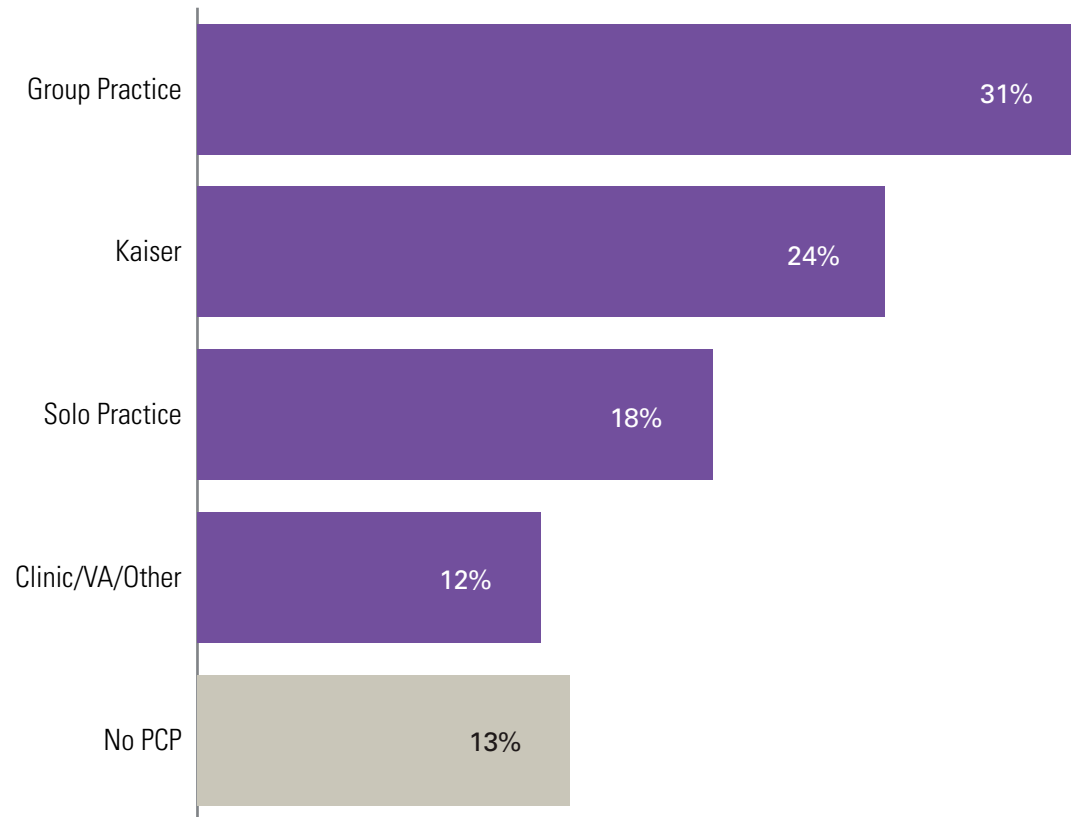
Respondents were increasingly more likely to report their health as fair or poor with the addition of each diagnosis, a significant finding in light of the large percentage reporting multiple conditions.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Source of Primary Care, by Practice Type, 2007

Do you have a primary doctor—that is, one doctor you always visit or call whenever you don't feel well or when you have to go for a regular checkup? Where do you usually go to get medical care? Are you a Kaiser member?

PERCENTAGE OF RESPONDENTS



Note: Answers do not add to 100 percent due to missing responses (2 percent)

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Provider Care

Thirteen percent of respondents reported that they do not have a usual or regular source for medical care—a primary care provider (PCP).

Problems with Care, by PCP Status, 2007

	RESPONDENTS WITHOUT A PCP (n=360)	RESPONDENTS WITH A PCP (n=2,385)
Has not received preventive tests	28%	4%
Has not received patient management services	78%	52%
Not able to get same/next day appointment with doctor	68%	43%
Often received conflicting information from different physicians	6%	3%
Reported fair or poor collaboration between doctors*	30%	19%
Had a specific medical problem but did not visit a doctor	52%	27%
Skipped a medical test or treatment that was recommended by a doctor	39%	26%
Did not get an annual physical or check-up	63%	27%
Needed dental care but did not see a dentist	49%	27%
Not very/Not at all satisfied with current health benefits	23%	8%

*Includes only those respondents who see more than one doctor.

Note: This chart compiles responses from eight survey questions regarding patient management services, coordination of care, and satisfaction with current health benefits.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

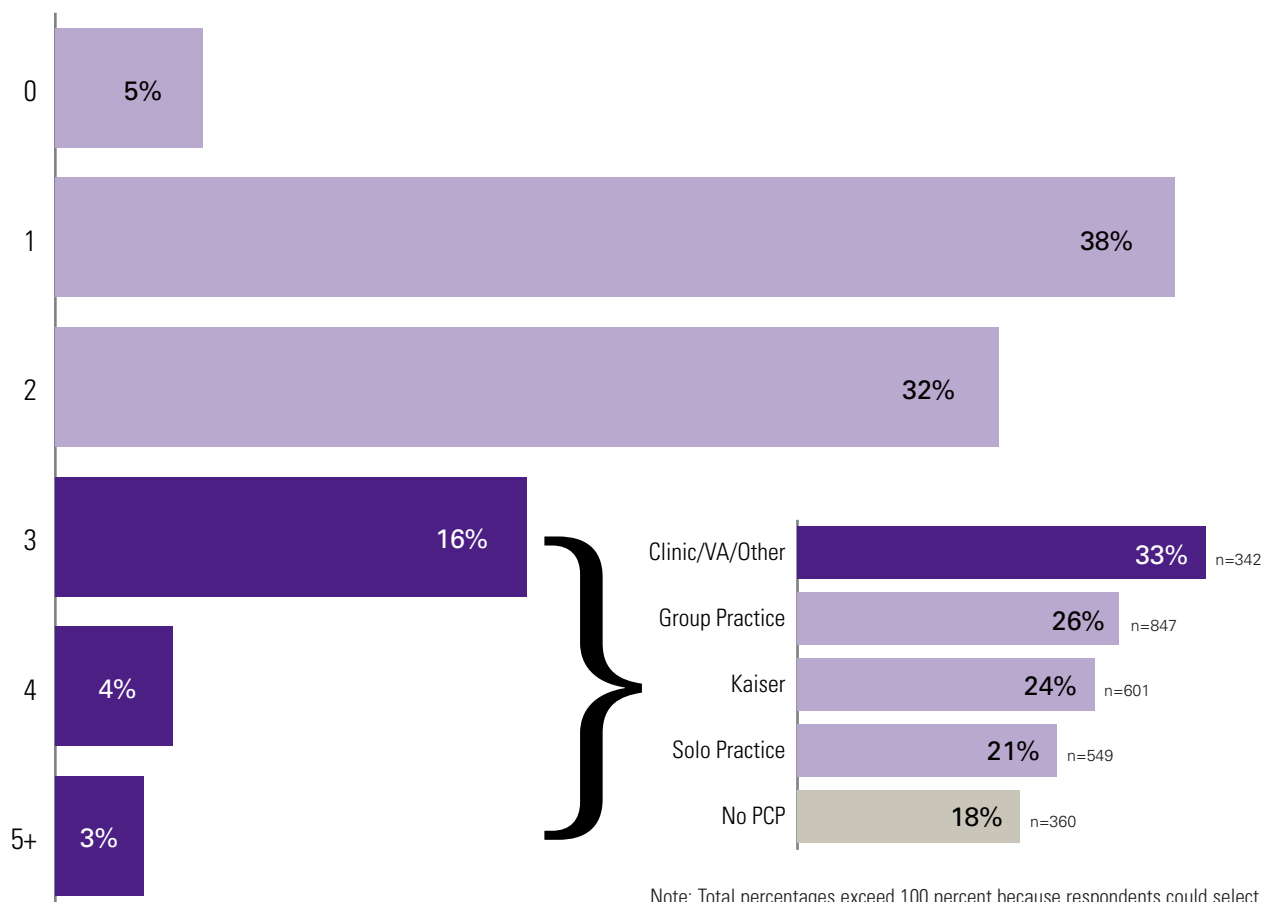
Chronic Care Survey Provider Care

Respondents who don't have a PCP were more likely to report problems with receiving appropriate and timely care or being dissatisfied with their current health care benefits.

Number of Doctors Seen Regularly, 2007

How many different doctors do you see on a regular basis? (at least once a year and excluding dentists)

PERCENTAGE OF RESPONDENTS SEEING...



Note: Total percentages exceed 100 percent because respondents could select more than one response.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

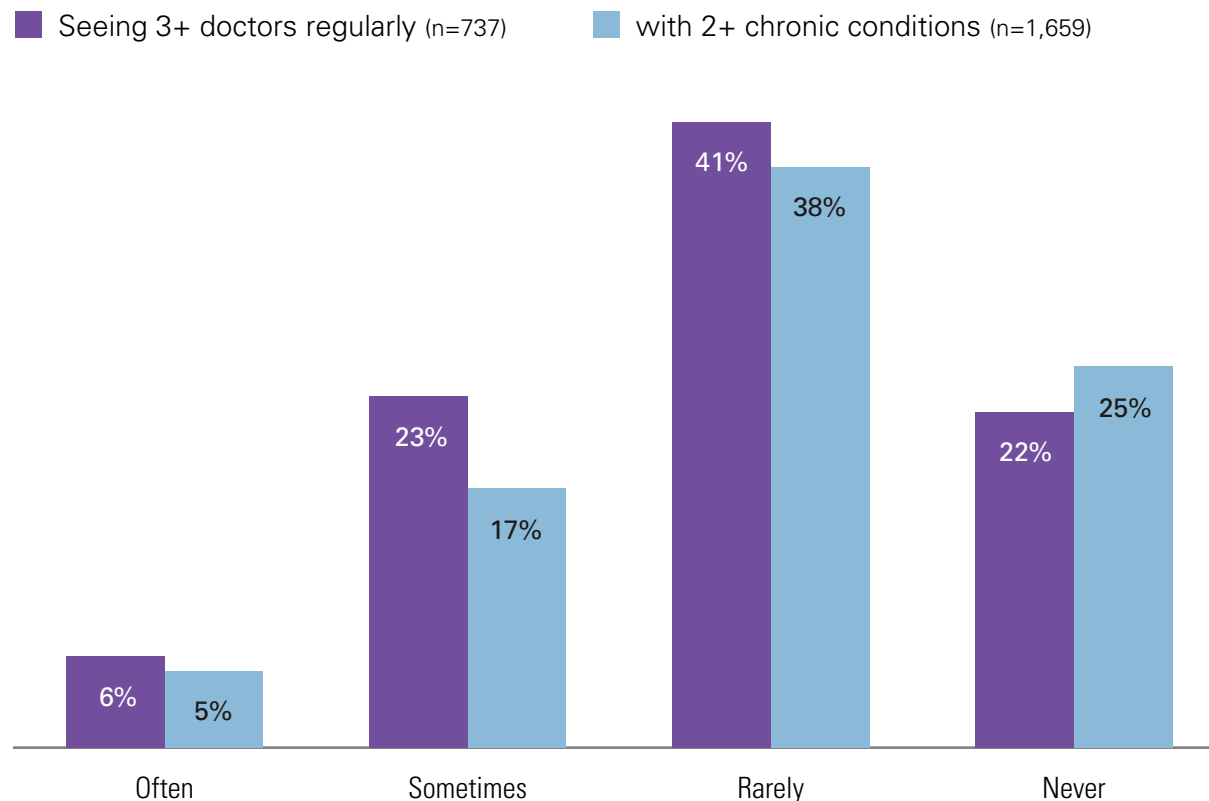
Chronic Care Survey Provider Care

Almost a quarter of respondents reported seeing three or more doctors regularly. A third of this group identified clinics, the VA, or similar types of practices as their primary source of care, while nearly one in five reported having no PCP. Coordination and continuity of care is difficult to achieve without a PCP.

Conflicting Advice, by Respondents Seeing Multiple Doctors and Those Having Multiple Conditions, 2007

Thinking about the care you receive, how often, if ever, are you given conflicting information from different doctors, nurses, or other health professionals?

PERCENTAGE OF RESPONDENTS...



Notes: These two categories are not mutually exclusive. "Not applicable" and "not sure" values are not shown.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

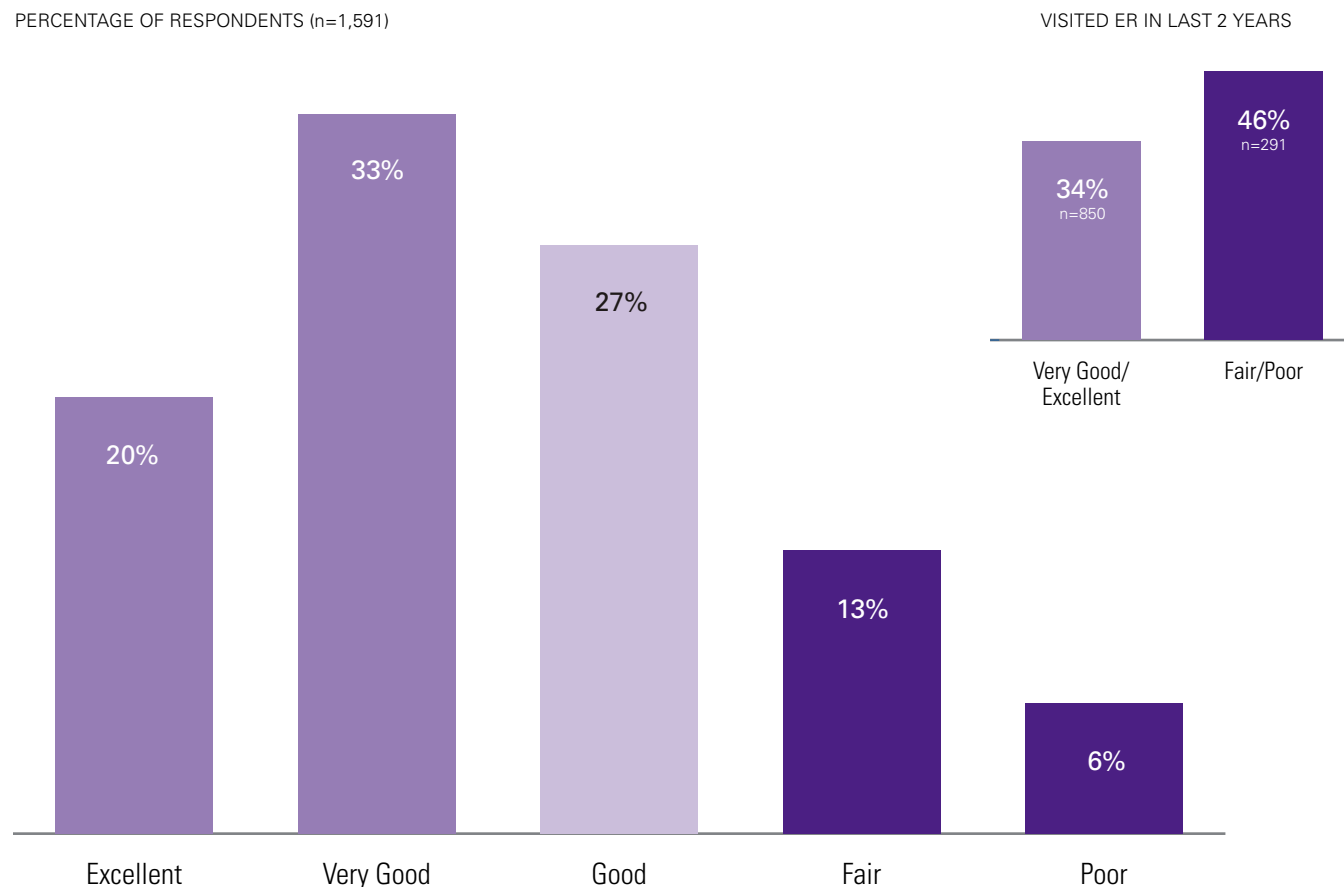
Chronic Care Survey Provider Care

Nearly 30 percent of respondents who see multiple doctors for at least one chronic condition reported receiving conflicting advice either often or sometimes. In comparison, those with two or more chronic conditions, who may or may not see multiple doctors, were less likely to report similar difficulties.

Collaborative Care Rating, by Respondents Seeing Multiple Doctors, 2007

Please rate the doctors that you see regularly on how well they work together to ensure that you get the best possible medical care.

PERCENTAGE OF RESPONDENTS (n=1,591)



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

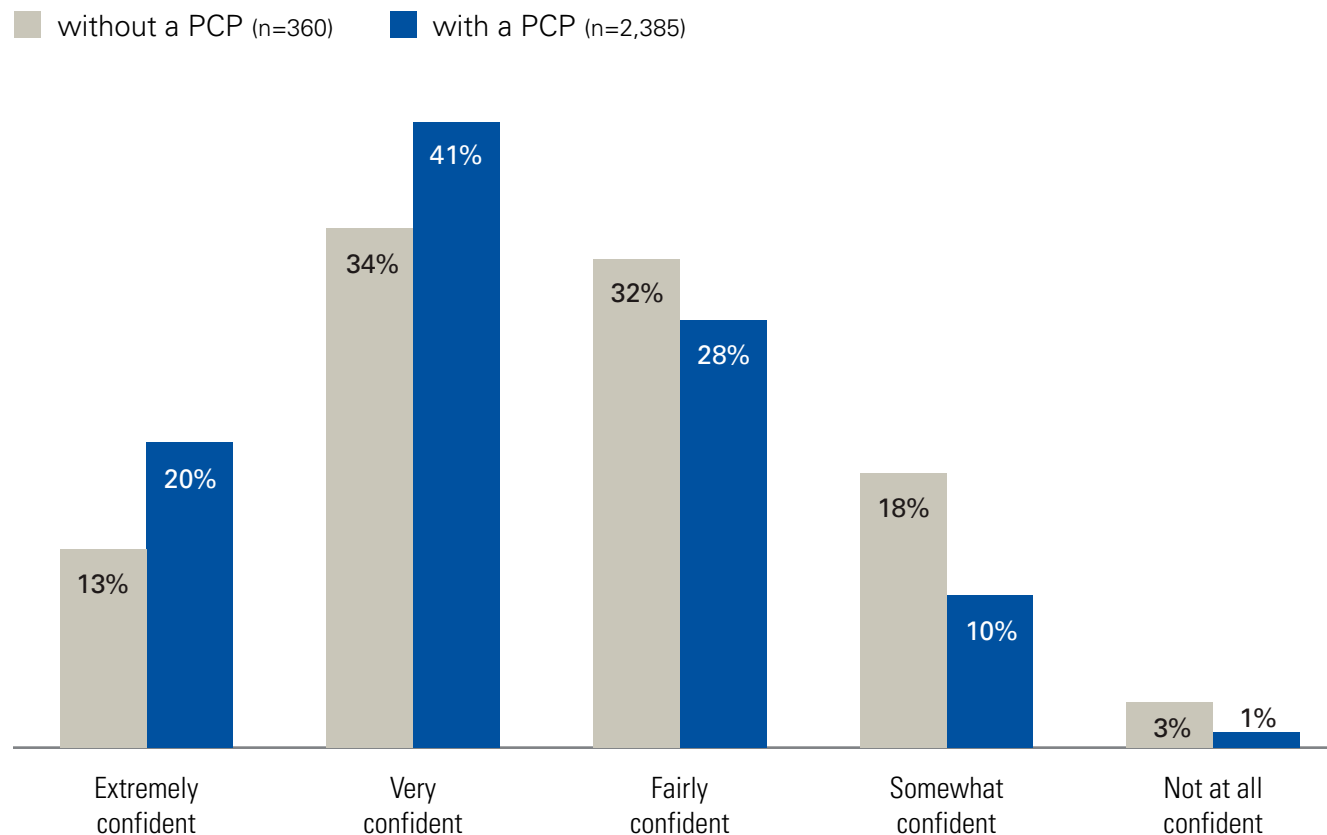
Chronic Care Survey Provider Care

One in five respondents who see multiple doctors gave their doctors fair to poor marks for teamwork. Poor collaboration can lead to misunderstandings and treatment errors. Nearly half of respondents who reported fair to poor collaboration between their doctors visited the emergency room within the past two years.

Confidence in Ability to Manage General Health, by PCP Status, 2007

Thinking about your overall ability to take care of your general health—eating right, getting checkups, taking medicine, deciding when to see the doctor—how confident are you that you know what to do?

PERCENTAGE OF RESPONDENTS...



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Managing Conditions

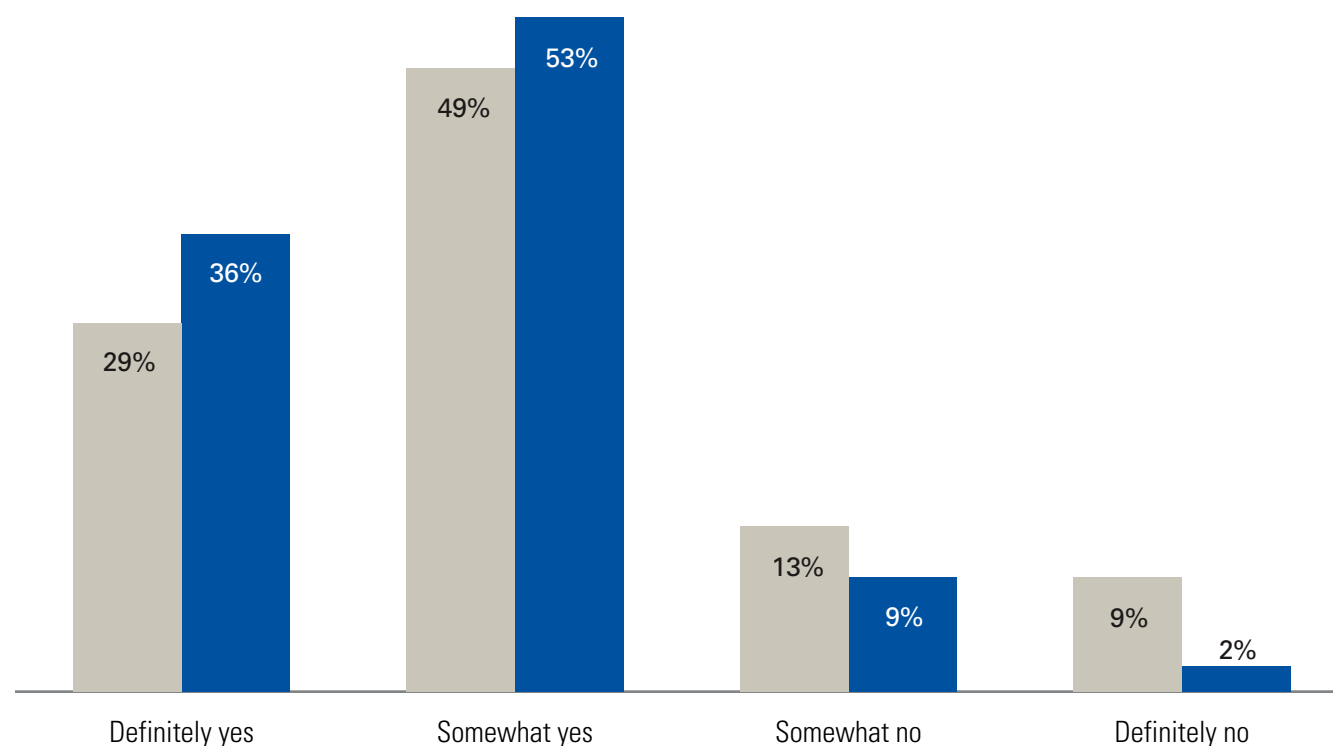
Respondents who have a PCP were more confident in their ability to manage basic tasks in taking care of their general health, such as eating right and getting checkups, than those who don't.

Confidence in Managing Health/Chronic Condition, by PCP Status, 2007

Would you say that you are currently able to keep your health or condition under good control?

PERCENTAGE OF RESPONDENTS...

■ without a PCP (n=360) ■ with a PCP (n=2,385)



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

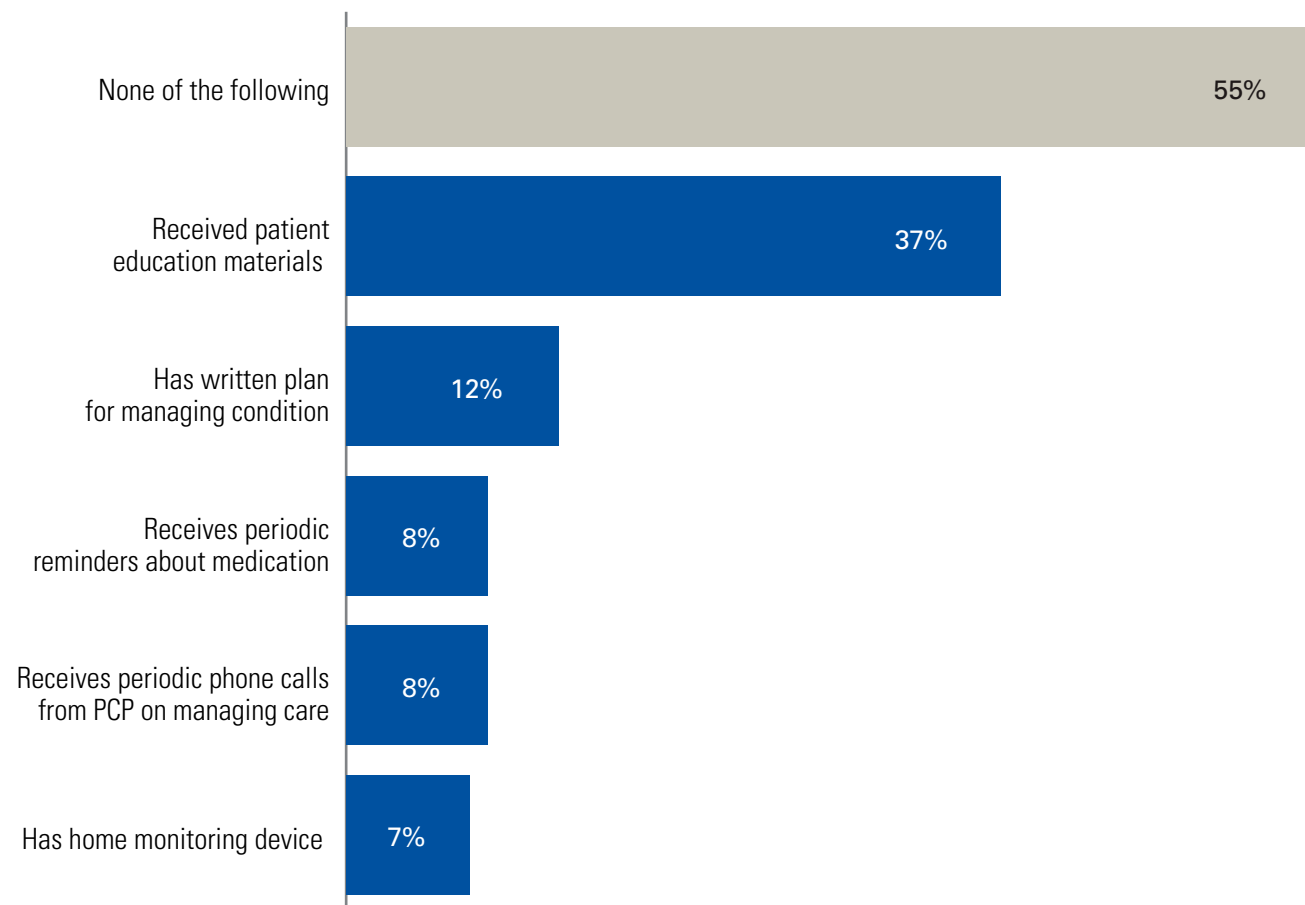
Chronic Care Survey Managing Conditions

Although the majority of respondents from both groups were at least somewhat confident in their ability to manage their health or chronic condition, those without a PCP were less likely to feel confident overall.

Care Management Services, 2007

Below is a list of services that help patients manage their health. Please select the services that you currently receive.

PERCENTAGE OF RESPONDENTS



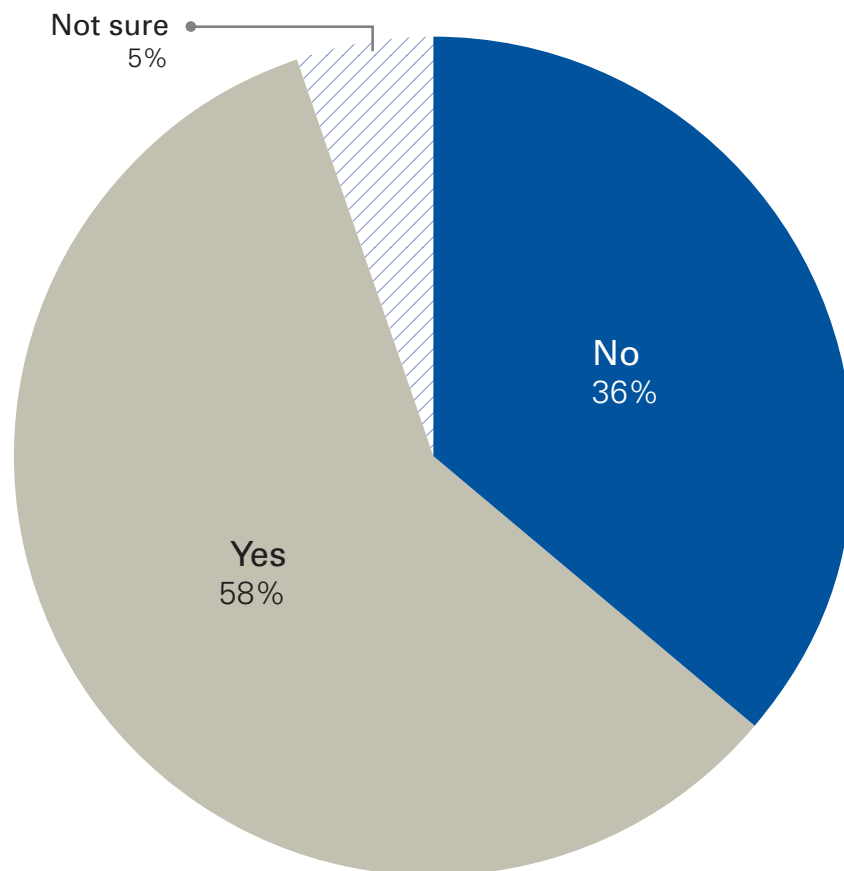
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Managing Conditions

More than half of respondents reported that they have not received any of these basic care management services—commonly recommended for patients with chronic conditions—from their PCP.

Preventive Care Reminders, 2007

Do you receive reminders from your regular place of care about when you are due for preventive or follow-up care?



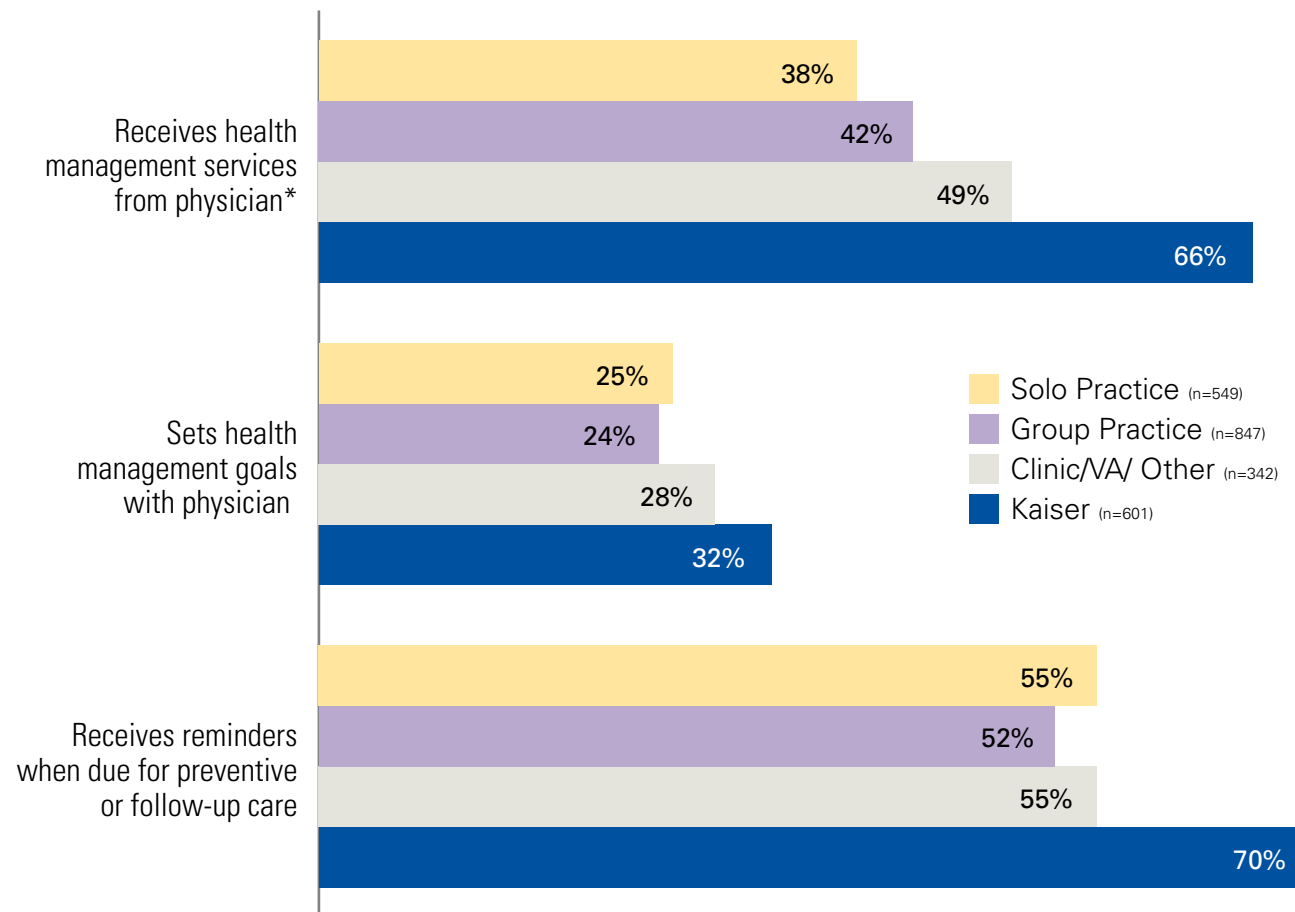
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Managing Conditions

Although reminders to patients for preventive or follow-up care are known to be effective, over a third of respondents who have a PCP reported receiving no such reminders.

Managed and Preventive Care Services, by Practice Type, 2007

PERCENTAGE OF RESPONDENTS



*Includes: patient education materials, phone calls for advising care, prescription/refill reminders, home monitoring devices, and written plans for managing care.

Note: Results compiled from five survey questions.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

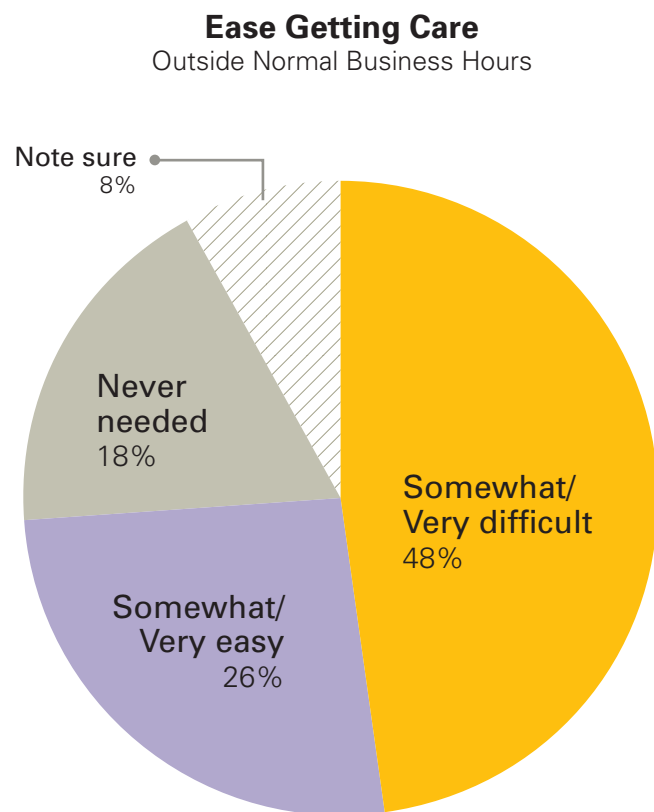
Chronic Care Survey Managing Conditions

Respondents who receive care from Kaiser were much more likely than others to receive health care management services and preventive care reminders.

Access to Appointments, 2007

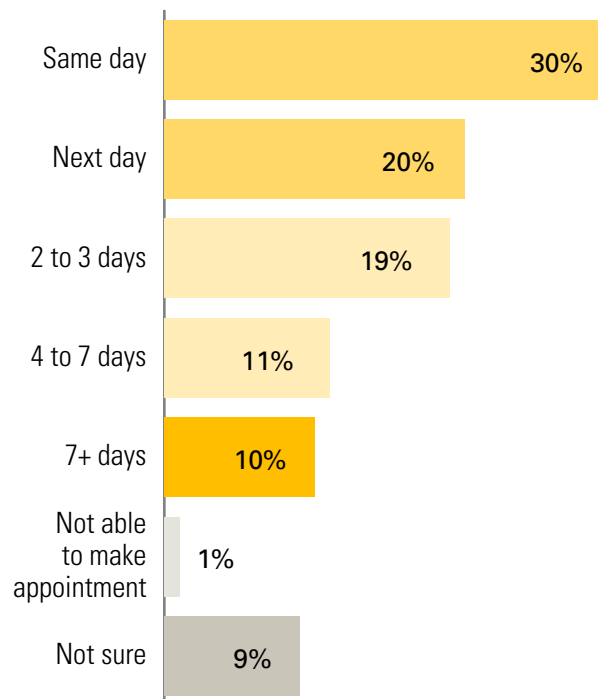
How easy or difficult is it to get care in the evenings, on weekends, or holidays without going to the hospital emergency department?

Thinking of the last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor? (excluding ER visits)



Time Until Seen by the Doctor

PERCENTAGE OF RESPONDENTS



Chronic Care Survey Access

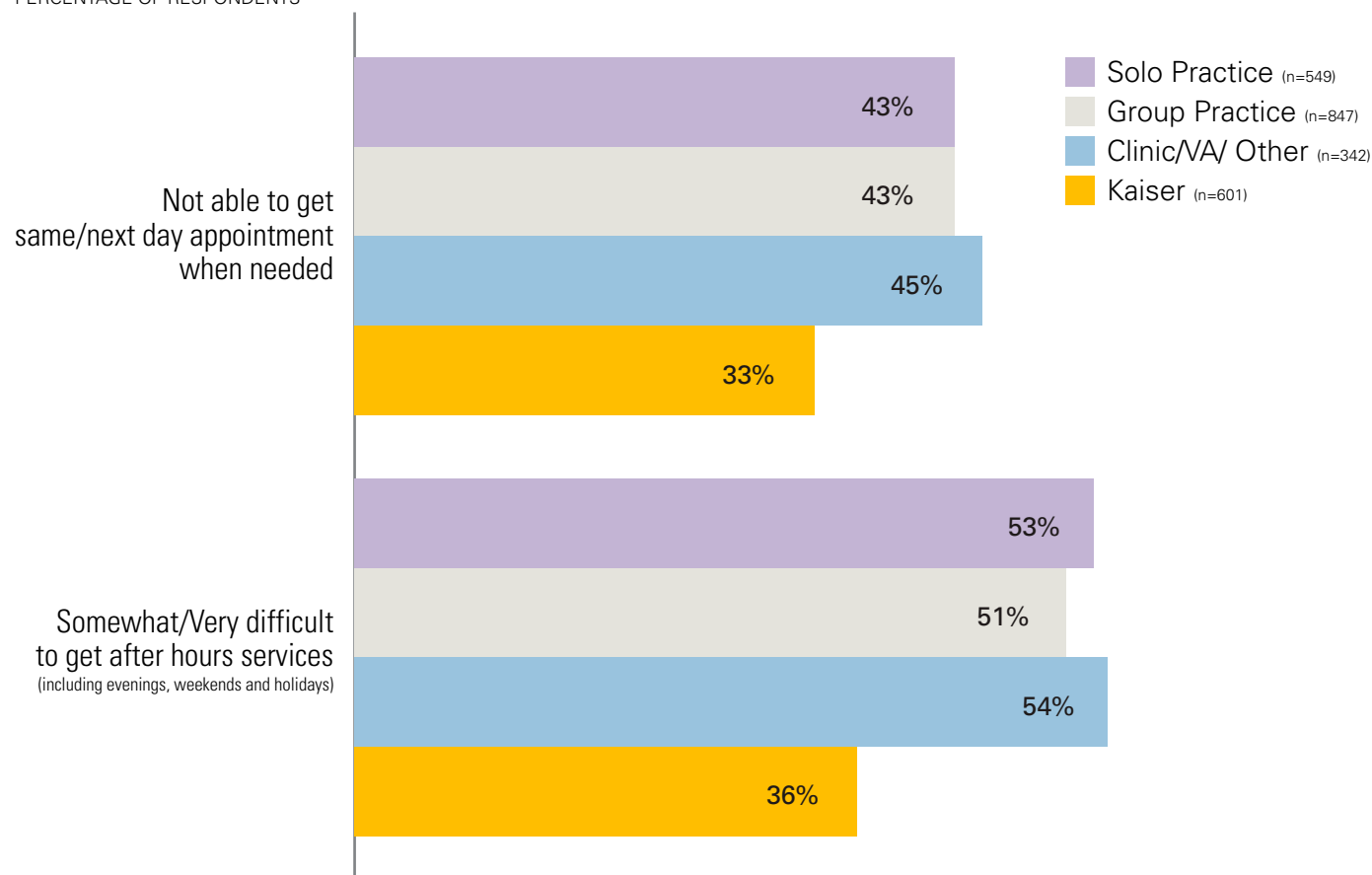
Nearly half of respondents reported difficulty in getting care after hours or in getting in to see their doctor quickly when needed. Some reported waits of a week or longer.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

Access to After Hours and Urgent Care, by Practice Type, 2007

Thinking of the last time you were sick or needed medical attention, how quickly could you get an appointment to see a doctor? (excluding ER visits) How easy or difficult is it to get care in the evenings, on weekends, or holidays without going to the hospital emergency department?

PERCENTAGE OF RESPONDENTS



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

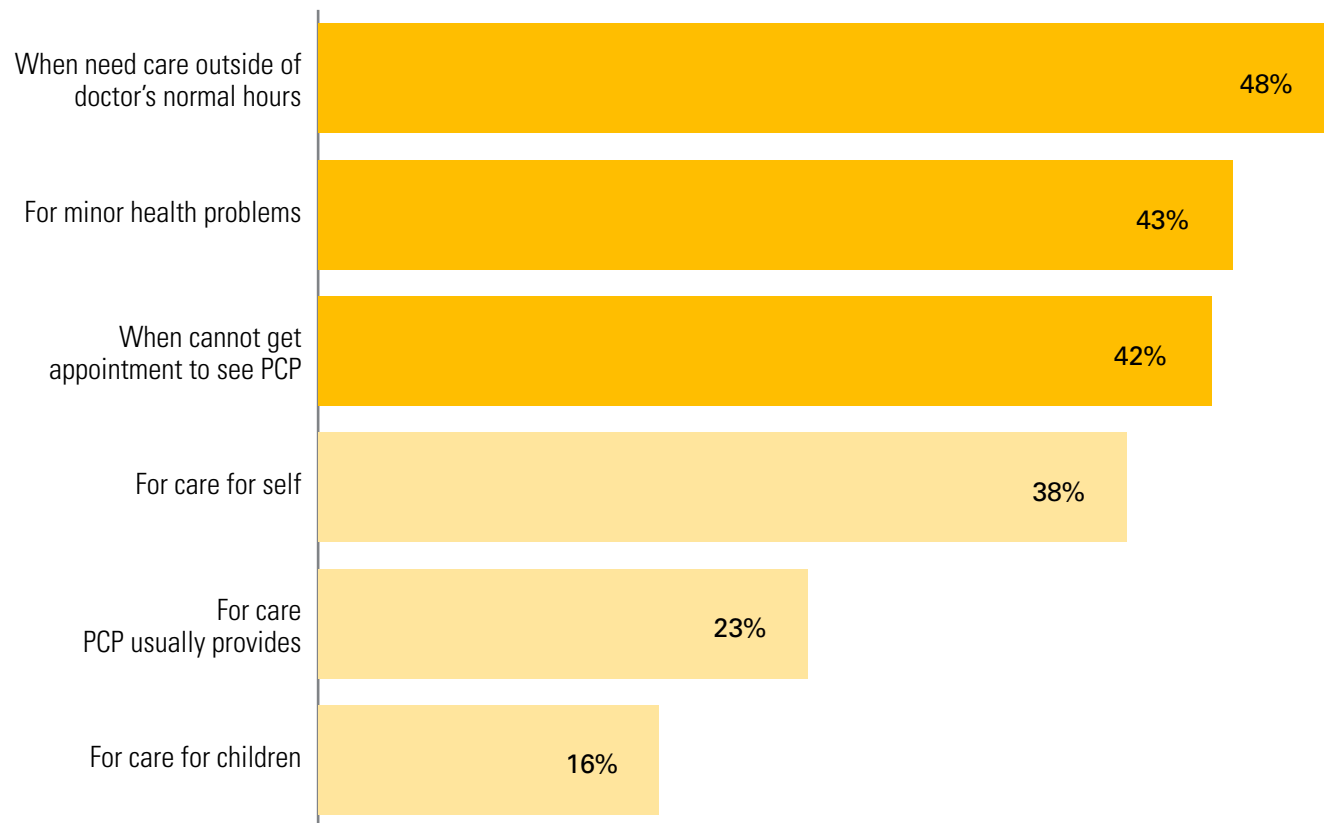
Chronic Care Survey Access

Kaiser patients reported significantly less difficulty getting same or next day appointments and off-hour services compared to other respondents with a PCP.

Likelihood of Using Retail Clinics for Care, 2007

What is the likelihood that you would use a retail walk-in health clinic for any of the following?

PERCENTAGE OF RESPONDENTS



Note: Examples of retail clinics include Wal-Mart and Rite-Aid store clinics where individuals can seek medical attention on a walk-in basis.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

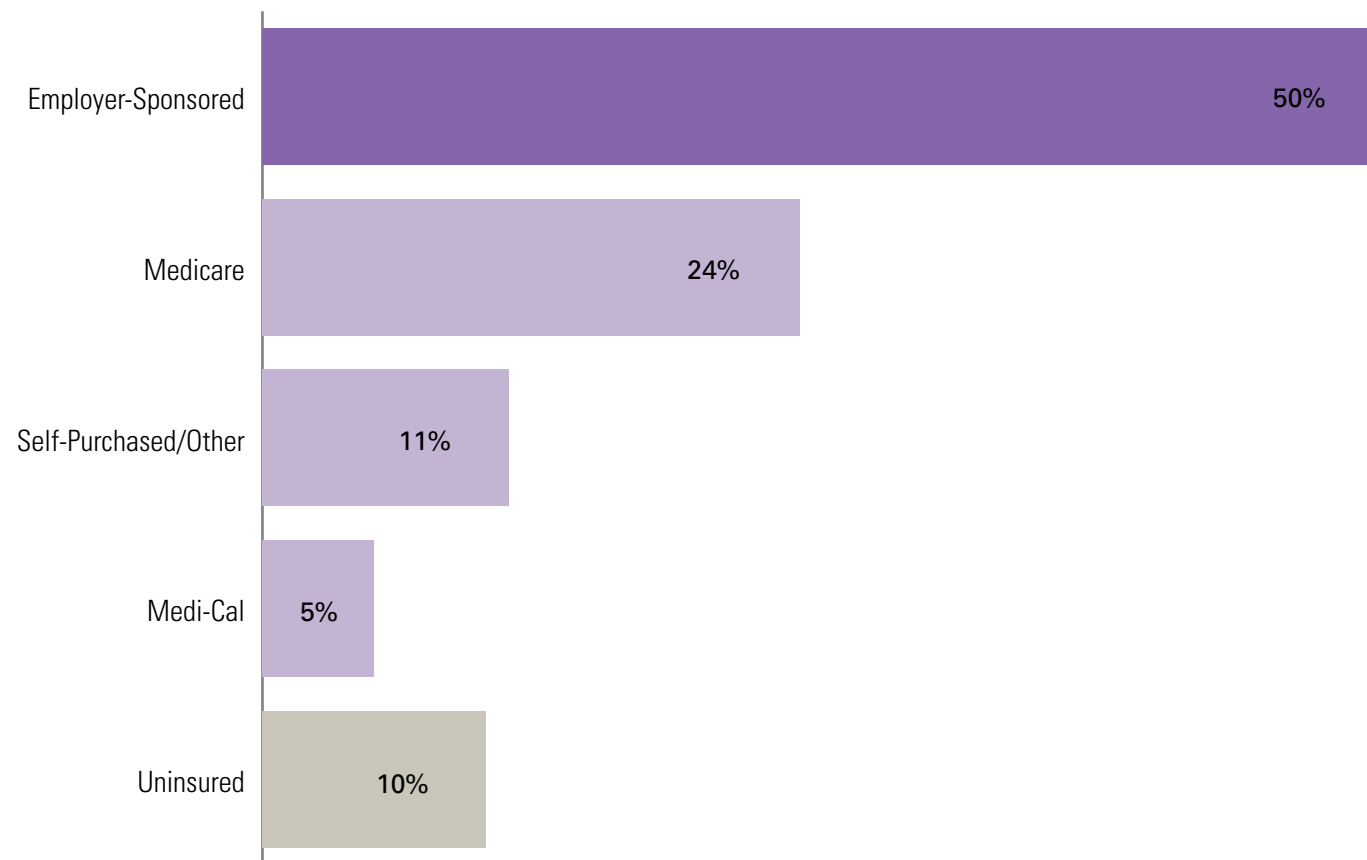
Chronic Care Survey Access

Over 40 percent of respondents reported that they would be at least somewhat likely to use retail clinics for care during off-hours, for minor problems, and when they could not get in to see their PCP.

Insurance Coverage, by Insurance Status, 2007

Are you currently covered by any form of health insurance? Please indicate whether or not you are covered by the following types of health insurance plans.

PERCENTAGE OF RESPONDENTS



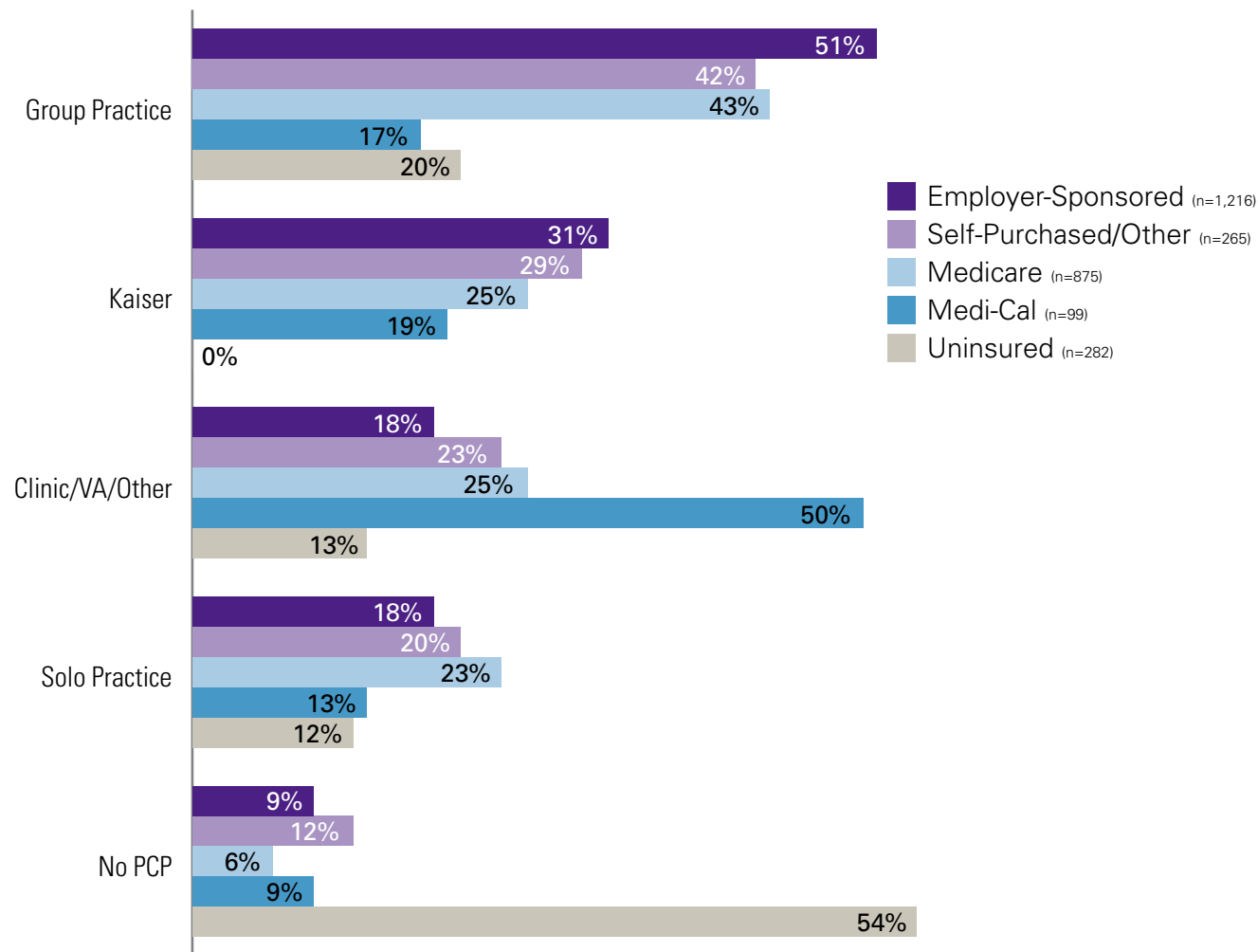
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Insurance and Cost Concerns

The majority of respondents were insured, half through employer-sponsored plans. A significant number bore the majority of their own medical costs through self-purchased insurance plans or because they were uninsured.

Source of Primary Care, by Insurance Status, 2007

PERCENTAGE OF RESPONDENTS



Notes: Responses do not add to 100 percent because respondents could select more than one response. Survey question shown on page 12.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Insurance and Cost Concerns

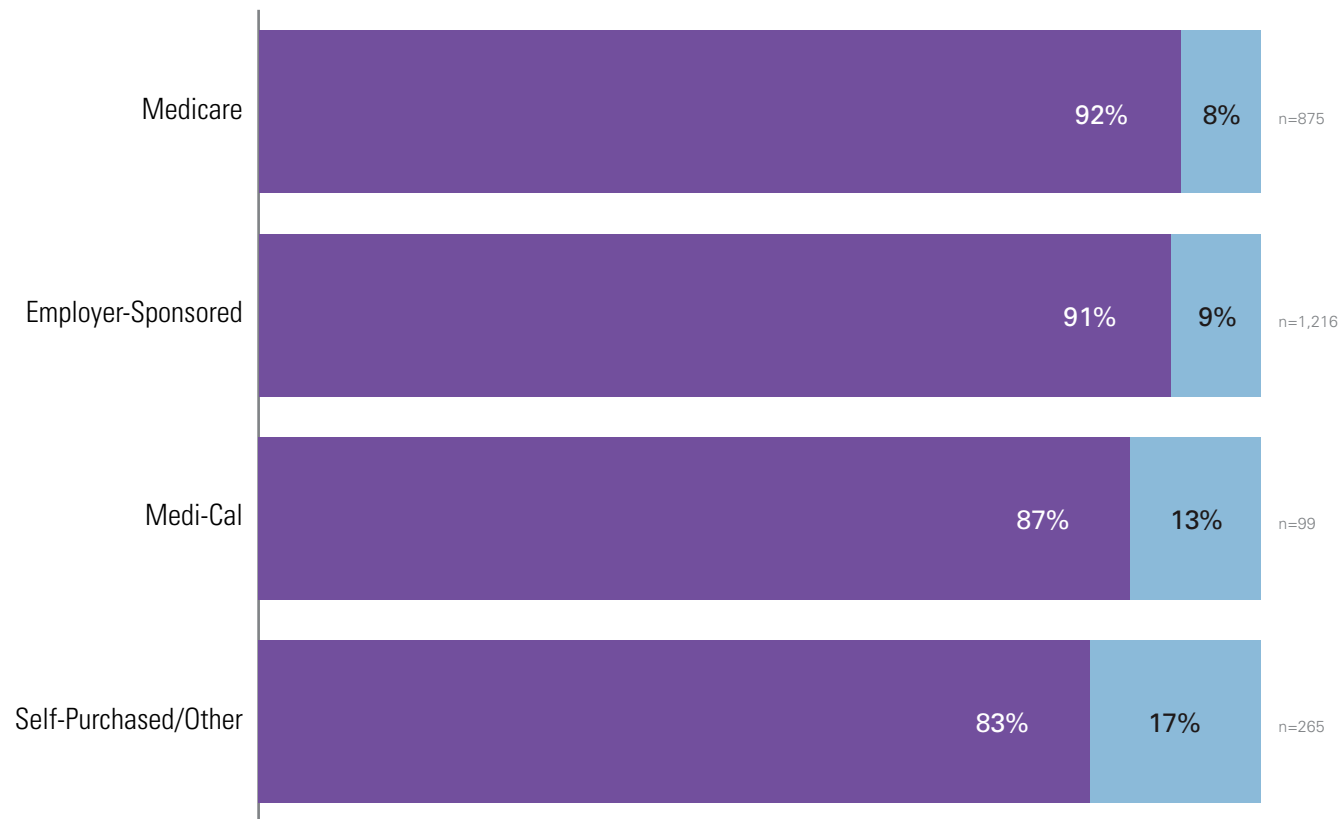
Large percentages of respondents insured through employers, self-purchase, or Medicare, identified group practices or Kaiser as the source of their PCP. Medi-Cal recipients were most likely to frequent clinics, the VA, or other similar types of practices. The uninsured were least likely to have a PCP.

Satisfaction with Health Benefits, by Insurance Type, 2007

Overall, how satisfied are you with your current health benefits?

PERCENTAGE OF RESPONDENTS WHO WERE...

■ Somewhat/Very satisfied ■ Not very/Not at all satisfied



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Insurance and Cost Concerns

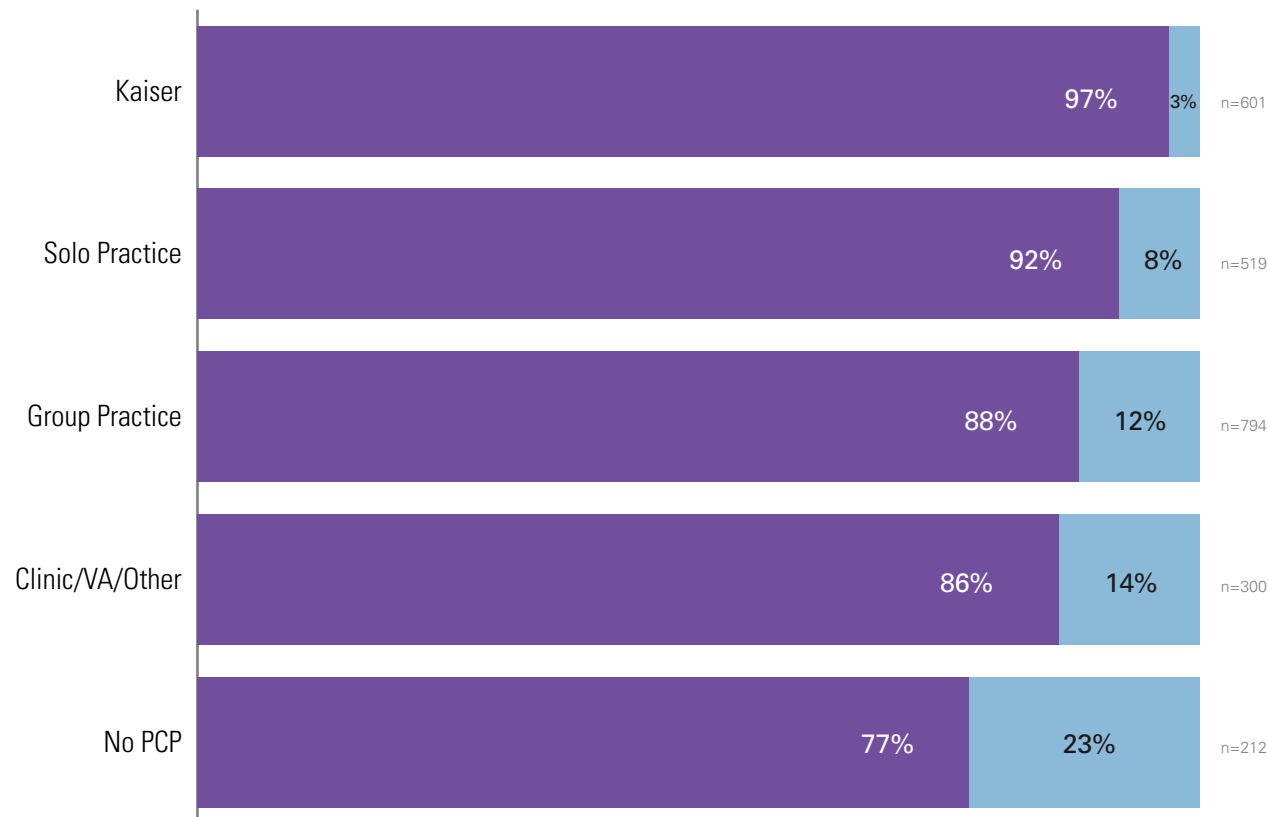
Although a majority of respondents were satisfied with their health care benefits, the rate of dissatisfaction for individuals who purchased their own insurance was twice that of those receiving Medicare. Dissatisfaction may reflect concerns related to cost, lower levels of coverage, or other issues.

Satisfaction with Health Benefits, by Practice Type, 2007

Overall, how satisfied are you with your current health benefits?

PERCENTAGE OF RESPONDENTS WHO WERE...

■ Somewhat/Very satisfied ■ Not very/Not at all satisfied



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

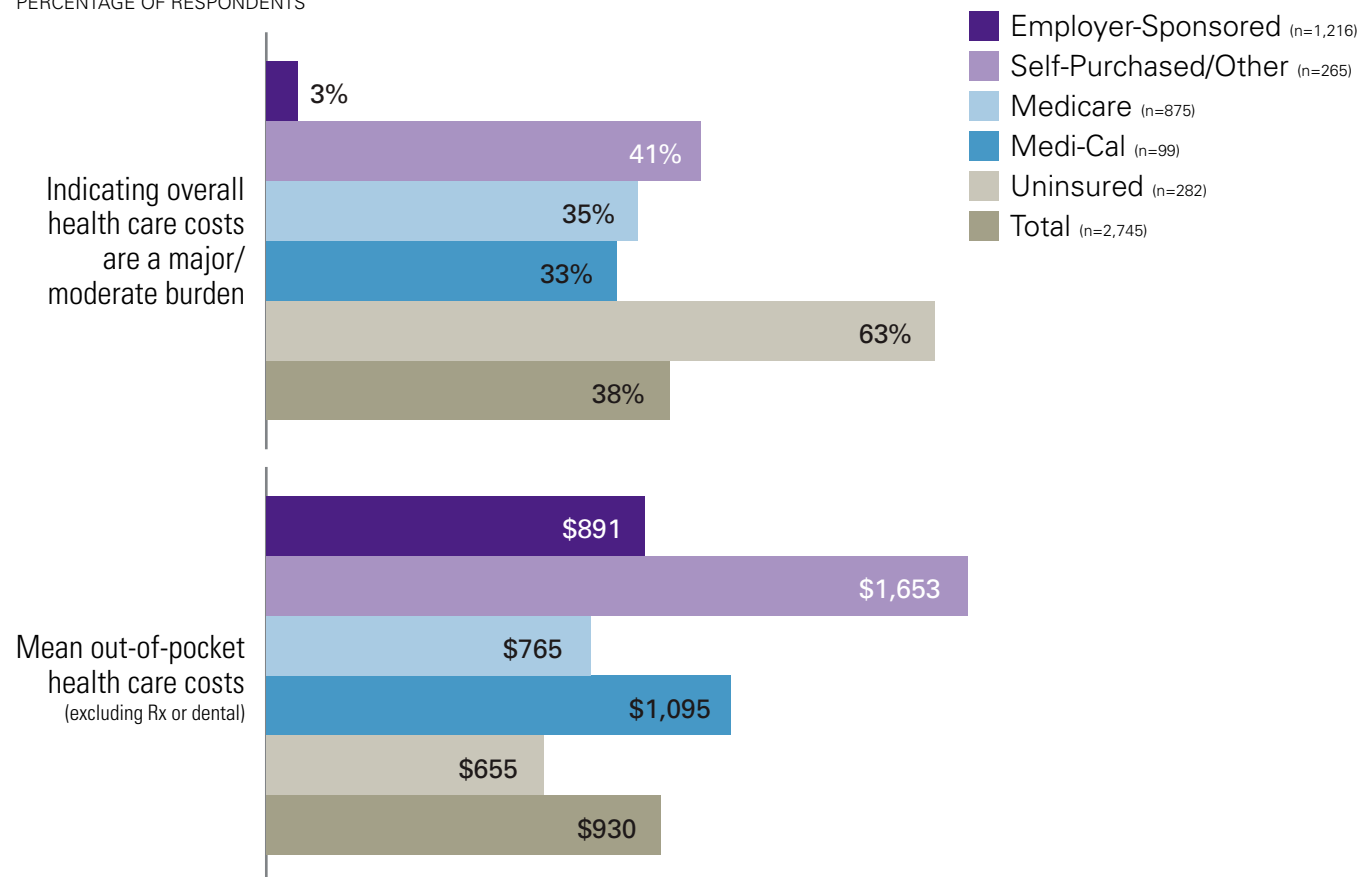
Chronic Care Survey Insurance and Cost Concerns

Respondents without a PCP were less satisfied with their health benefits compared to respondents with a PCP across all practice types, pointing out that care providers are also an important part of the health benefits picture.

Impact of Health Care Costs, by Insurance Status, 2007

Thinking about your out-of-pocket medical costs, how much would you say you spent on your health care over the past 12 months? How large a financial burden are the costs of your overall medical care including what you spend on Rx drugs?

PERCENTAGE OF RESPONDENTS



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

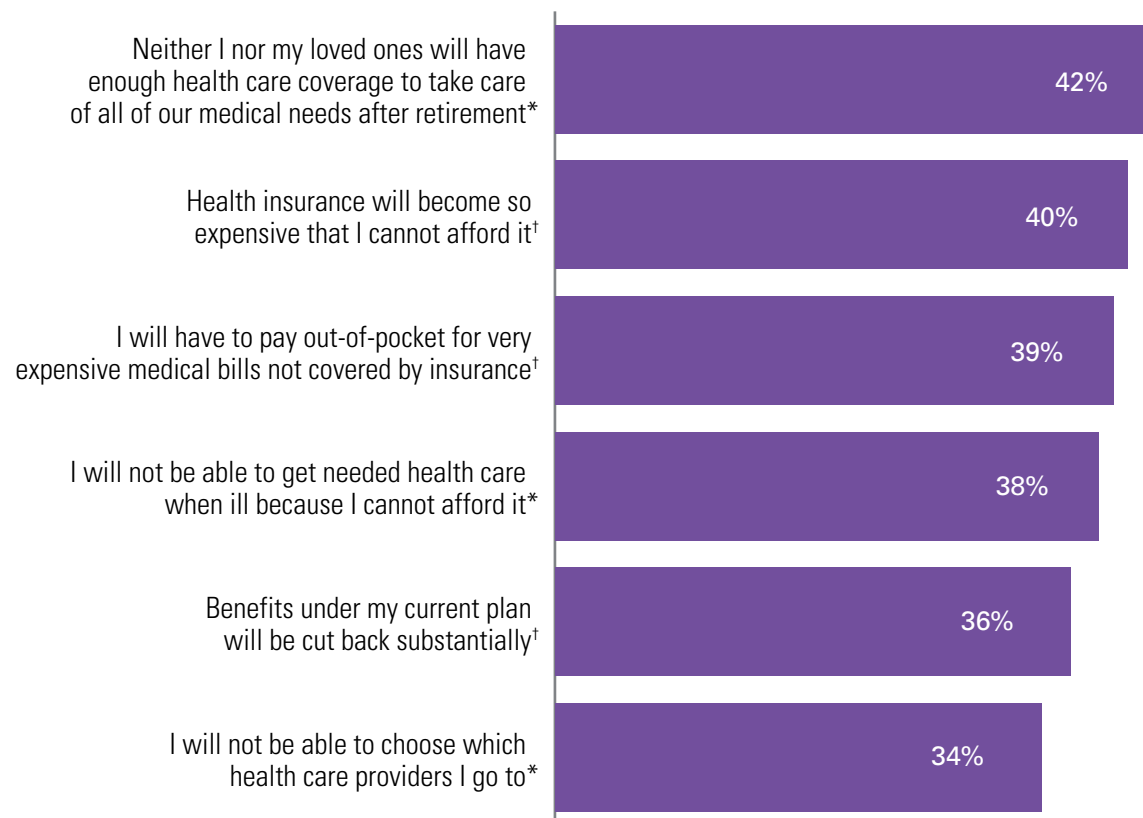
Chronic Care Survey Insurance and Cost Concerns

Nearly two-thirds of respondents without insurance reported that health care costs were a moderate to major financial burden. In contrast, only three percent of respondents with employer-sponsored health insurance reported similar financial concerns. Respondents with self-purchased insurance paid much more out-of-pocket than other groups.

Concerns About Health Care Coverage, 2007

Please indicate how much you worry about the following:

PERCENTAGE OF RESPONDENTS WHO WORRY “A LOT” OR “A GREAT DEAL” THAT...



*All respondents with a chronic condition.

†Insured respondents with a chronic condition.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, 2007, using the Harris Interactive public panel, for the California HealthCare Foundation.

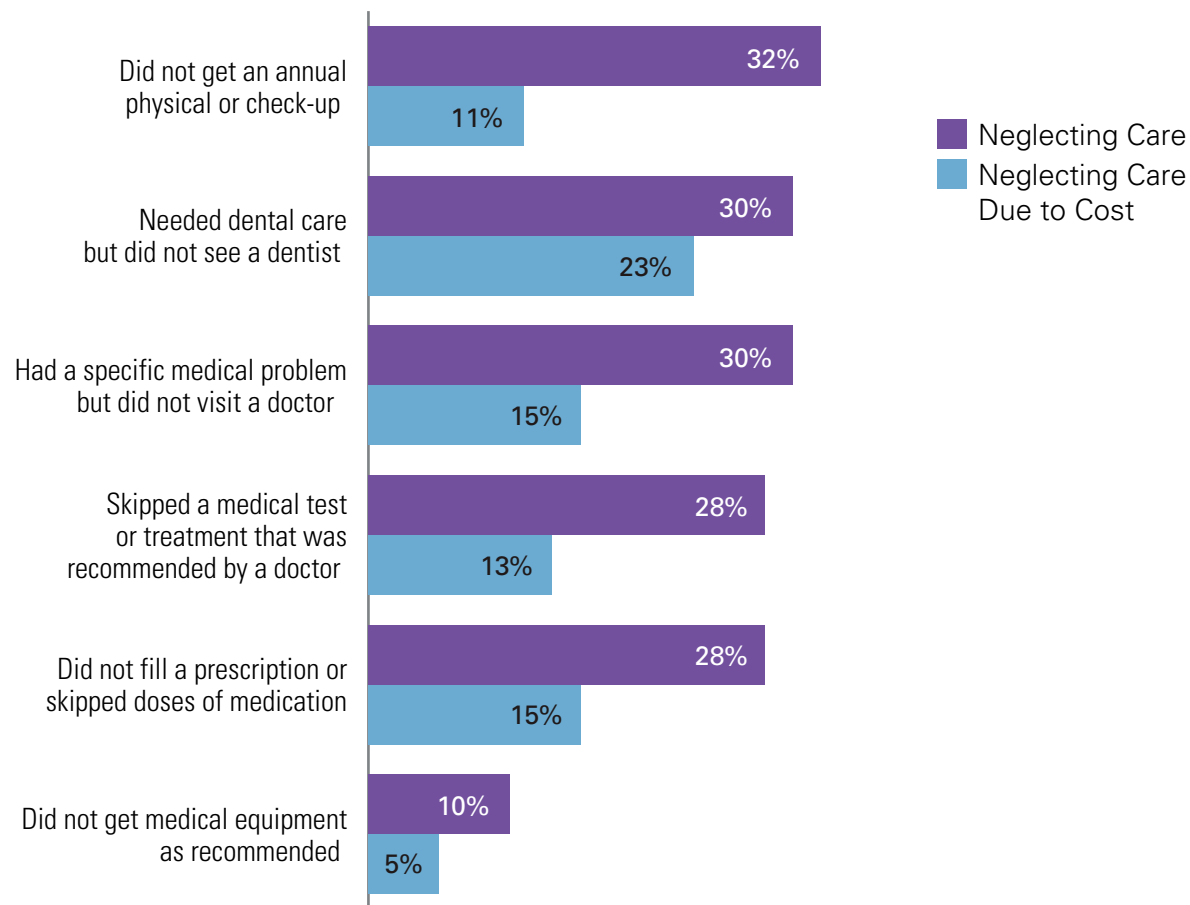
Chronic Care Survey Insurance and Cost Concerns

Many respondents reported that they worry about the increasing cost of health care, having their benefits reduced, or losing the freedom to choose a health care provider.

Neglecting Care and Neglecting Care Due to Cost, 2007

In the past 12 months, was there a time when you...?

PERCENTAGE OF RESPONDENTS WHO...



Note: "Neglecting Care Due to Cost" responses are independent of those for "Neglecting Care."

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

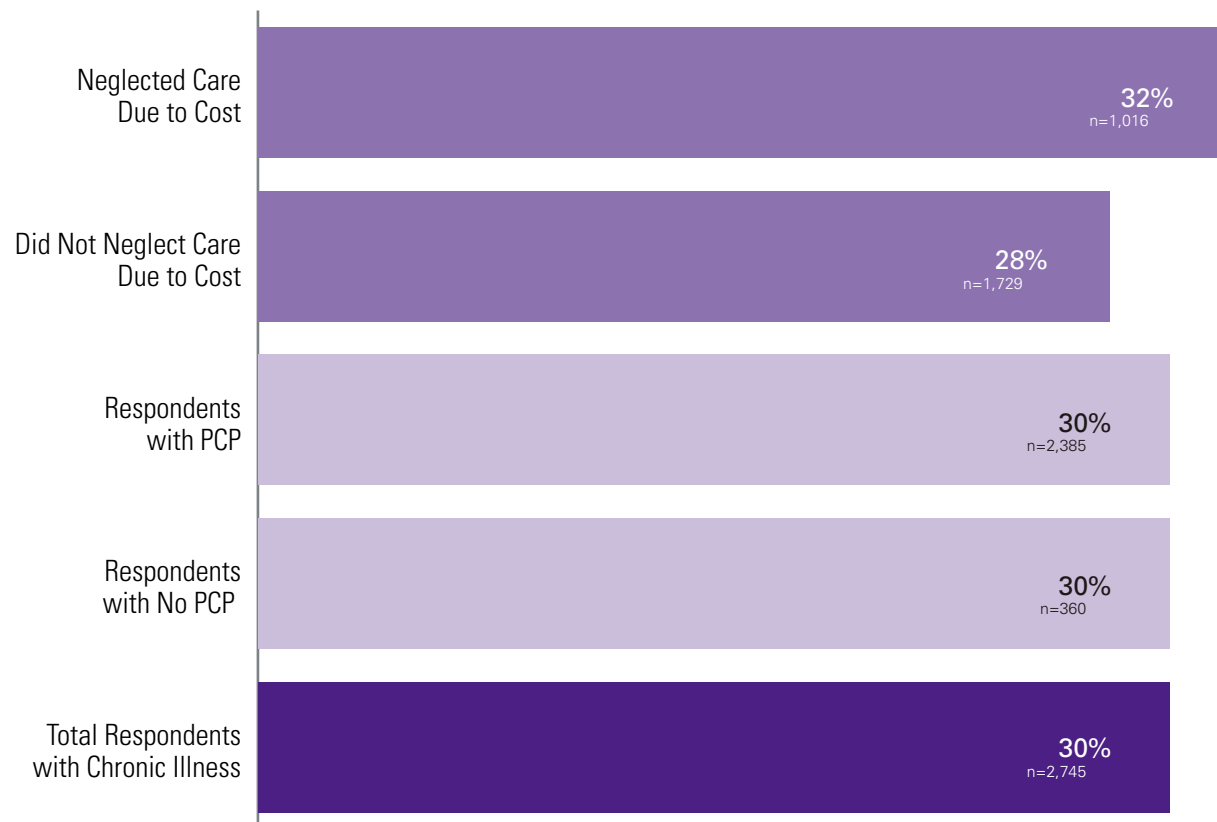
Chronic Care Survey Insurance and Cost Concerns

During the past year, many respondents failed to get the medical care they needed. On average, about half of the time this neglect was due to cost.

Emergency Room Visits, by PCP Status and Neglect of Care Due to Cost, 2007

In the past 2 years, have you gone to a hospital emergency room for care? In the past 12 months, was there a time when you neglected care due to cost?

PERCENTAGE OF RESPONDENTS WHO VISITED THE ER



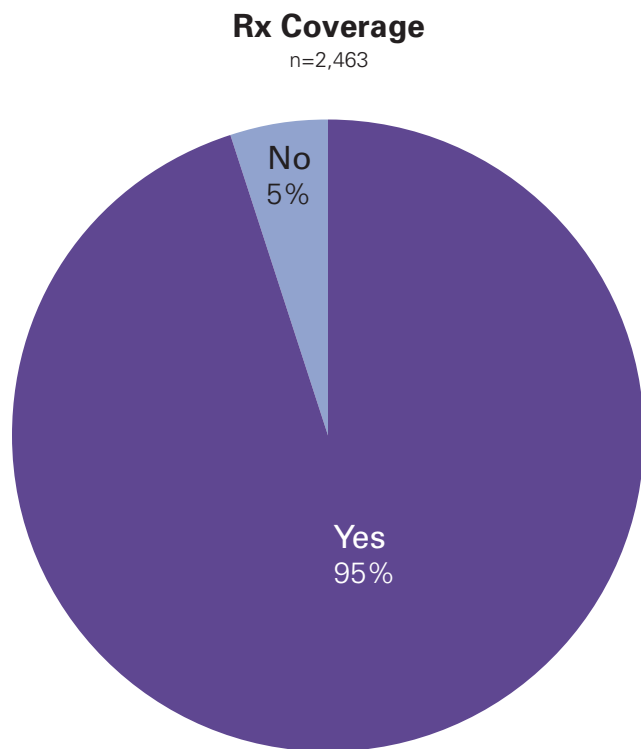
Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Insurance and Cost Concerns

Nearly a third of all respondents have visited the emergency room within the past two years. Those who neglected care due to cost were more likely to have visited the emergency room than those who did not.

Rx Drug Coverage and Out-of-Pocket Costs, 2007

Does your health insurance include prescription drug benefits?



About how much have you spent out-of-pocket on prescription drugs over the past 12 months?

ANNUAL RX OUT-OF-POCKET COSTS n=2,745	
Mean costs	\$435
Median costs	\$200

Chronic Care Survey Insurance and Cost Concerns

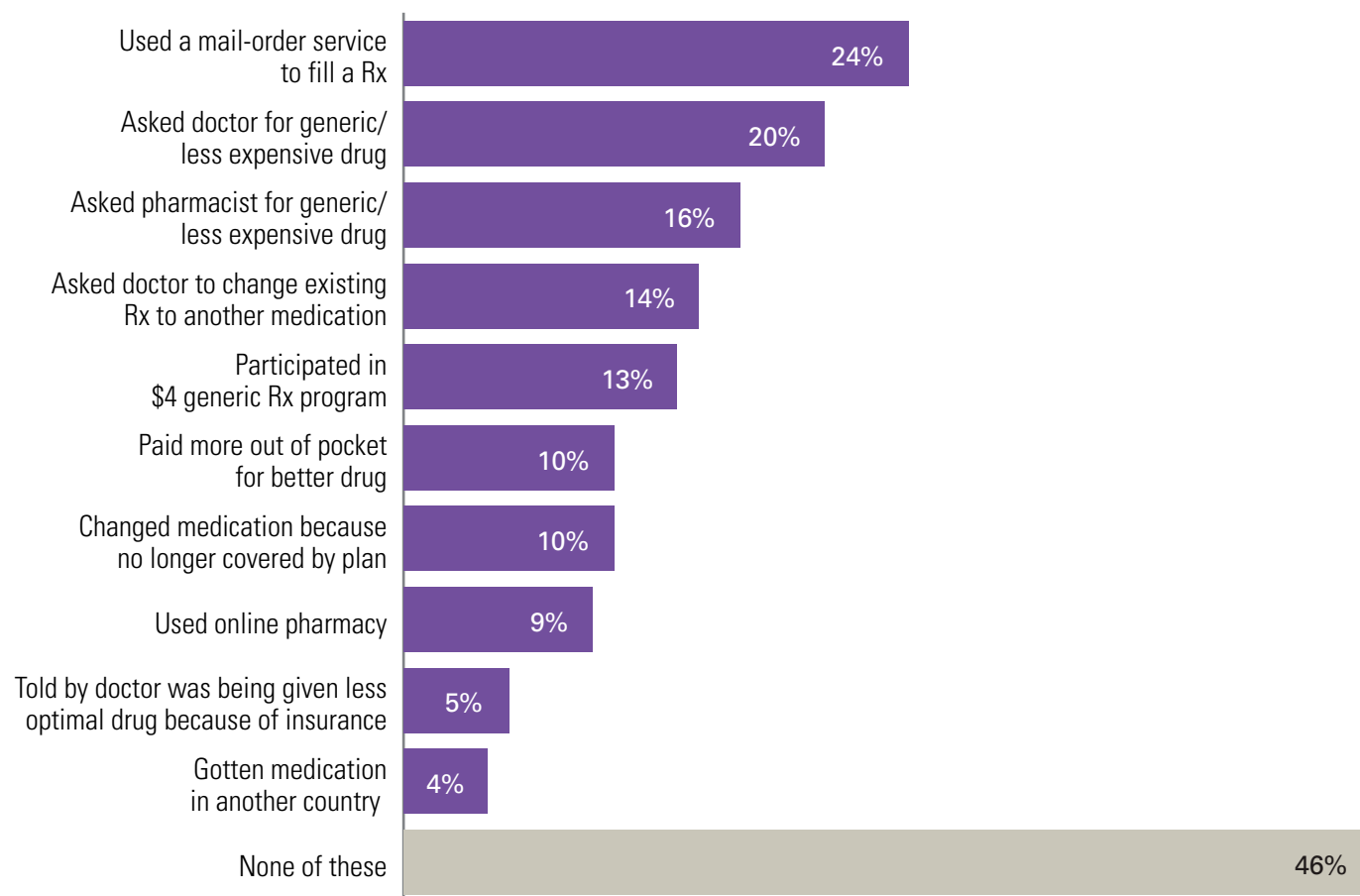
The vast majority of respondents with insurance have prescription drug coverage. Although the reported average spent on drugs was \$435, the median (\$200) indicates that a greater number of respondents pay less than the average.

Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Rx Drug Cost Control Measures, 2007

Now thinking about prescription drugs, in the past 12 months, have you done any of the following?

PERCENTAGE OF RESPONDENTS



Source: Survey of 2,745 adult respondents with chronic conditions, conducted online from November 2 to 19, using the Harris Interactive public panel, for the California HealthCare Foundation.

Chronic Care Survey Insurance and Cost Concerns

Many respondents have taken steps to control their out-of-pocket prescription costs, including one in five who asked their doctor for a generic or less expensive drug.

Methodology, Demographics and Acknowledgments

The Chronic Illness Survey was conducted online using the Harris Interactive public panel (HPOL) between November 2 and November 19, 2007. The 20-minute nonrandomized survey was conducted among 2,745 adult respondents with chronic conditions* in California to examine the group of patients with a greater need for medical care and/or those who use the health care system the most. A total of 59 percent of all California residents who responded to the survey (n=4,645) reported having at least one of the chronic conditions listed below. This is significantly higher than a reported prevalence of 38 percent in California, which most likely reflects a degree of selection bias. Respondents were self-selected as well as computer/Internet literate. Slightly over half of respondents with chronic conditions were female. The mean age was 50.1 years; 27 percent were 18 to 39 years; 51 percent were 40 to 64 years; and 22 percent were 65 years or older. Over half (58 percent) were White, 26 percent were Latino, 6 percent were African American, and 6 percent identified other race/ethnicity. Over a third (36 percent) reported income of \$75,000 or more, 16 percent earned \$50 to \$74.9K, 12 percent earned \$35 to \$49.9K, 9 percent earned \$25 to \$34.9K, and 14 percent earned less than \$25K.

Using the March 2007 Census Bureau Current Population Survey, surveyors adjusted the data for age, sex, race/ethnicity, education, and household income to reflect actual population proportions. The weighting algorithm included a variable called a propensity score. Propensity score weighting adjusts for attitudinal and behavioral differences between those who are online versus offline, those who join online panels versus those who do not, and those who responded to this survey versus those who did not. Weights were applied to the total number of respondents, including both eligible respondents and those who were screened out as ineligible. After weights were applied to all respondents, ineligible respondents were removed, leaving only eligible respondents for further analysis.

Harris Interactive Inc. is a Rochester, New York-based global research company that blends strategic consulting with efficient methods of investigation, analysis, and application. Known for The Harris Poll and for Internet-based research methods, Harris Interactive conducts proprietary and public research for its clients. For more information, visit www.harrisinteractive.com.

*Conditions included in survey: arthritis, asthma, cancer, COPD (chronic obstructive pulmonary disease), depression, diabetes, digestive or gastrointestinal disorders, heart disease, HIV/AIDS, hypercholesterolemia, hypertension (high blood pressure), kidney disease, and liver disease.

Chronic Care Survey Appendix

GIVE US YOUR FEEDBACK

Was the information provided in this report of value? Are there additional kinds of information or data you would like to see included in future reports of this type? Is there other research in this subject area you would like to see? We would like to know.



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Thank you.

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